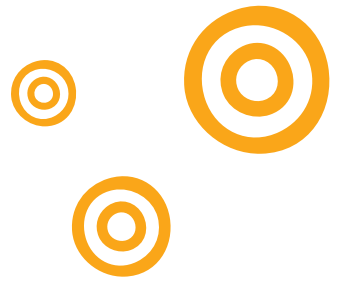


2025

Annual Report



In the spirit of reconciliation Bethesda acknowledges the Traditional Owners of the land on which Bethesda sits, the Whadjuk people of the Noongar Nation.

We pay our respects to Elders past, present and emerging and acknowledge and respect their continuing culture and contribution they have made to the life of this city and this region.



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Chairman & CEO Report

This year, Bethesda has faced a number of challenges brought about by the tough economic climate, the rising cost of living, and ongoing funding pressures across Australian healthcare.

We saw a small reduction in elective surgery, as people chose to postpone or opt out due to significant out-of-pocket costs. This decline in activity, along with the residual costs from the closure of Cockburn Clinic, resulted in a small loss for the 2024-2025 financial year.

Our experience mirrors that of the broader private hospital sector, which continues to operate under financial and workforce pressure. Thanks to careful and steady management, we have weathered these challenges well - strong leadership and a deep sense of commitment across the organisation have guided us through a demanding period.

Despite the obstacles, there were many positives in 2024-2025. The Board continued to focus on delivering our Strategic Plan, with a clear emphasis on operational efficiency, future growth and providing an exceptional patient experience.

We are proud of the way all staff have worked together with our doctors, supporting the executive and management teams to deliver on these goals.

Staff Development & Retention

The Board remains strongly committed to leadership and management development, ensuring our people have the skills and confidence to grow in their roles.

We are pleased to have retained many long-serving team members, especially among our nursing staff, whose experience is invaluable in mentoring participants in our Graduate Nurse Program. This program continues to be a great success, helping to shape the next generation of nurses.

Our Staff Development Educators deserve special recognition for their dedication and enthusiasm - their contribution remains central to the program's success.

Palliative Care & Community Programs

Our inpatient and community palliative care teams continue to be recognised for their compassionate and professional approach to end-of-life care.

This year marked 10 years of the MPaCCS (Metropolitan Palliative Care Consultancy Service) program, which has now supported more than 20,000 individuals since its inception. Once again, the program was acknowledged by the government for its outstanding contribution to the community.

We extend our heartfelt thanks to our palliative care teams for their ongoing dedication to patients and families.

Leadership Development & Governance

Our Emerging Leaders program continued to grow this year, helping participants deepen their understanding of their roles and how they can contribute to the Hospital's ongoing success. This initiative is an important investment in our future leaders and in the strong, values-driven culture that defines Bethesda.

We also acknowledge the commitment of our Board members, whose active participation ensures effective and timely governance. The work of the Bethesda Management Forum, the Medical Advisory Committee and our subcommittees is greatly appreciated. Many members volunteer their own time, and their contribution is deeply valued.

We thank the Australian Private Hospitals Association for its important advocacy on behalf of the sector. Its continued efforts to encourage the Federal Government to review funding arrangements have been invaluable.

Our People

To our doctors, nurses and support staff - thank you. Your professionalism, teamwork and compassion have once again delivered outstanding results for our patients in a challenging year. Our volunteers also continue to make a meaningful difference, offering comfort and care to patients and their families. The positive feedback we receive makes it clear how much your warmth and generosity mean to those you help.

Finally, we extend our sincere thanks to every member of the Bethesda team. The care you provide, and the kindness you show, ensure we continue to meet our commitment to quality and patient-centred care.

Looking ahead, while challenges remain for the private hospital sector, we are confident that our people - and particularly our management team - remain steadfast in their commitment to our Mission, Vision and Values. Together, we will continue to deliver the excellence and compassion that define Bethesda.



About Bethesda



Bethesda Health Care is a private, not-for-profit, independent acute surgical and specialist palliative care organisation with nine state-of-the-art operating theatres and a community palliative care service.

Nestled on the tranquil shores of Derbarl Yerrigan (Swan River) and overlooking Freshwater Bay in Claremont, Bethesda has been part of the Western Australian community for more than 80 years – a place where compassionate, safe and patient-centred care has always been at the heart of what we do.

Bethesda's Beginnings

Our journey began in 1943 as St Andrews, a small community hospital in Subiaco founded through the vision of Matron Beryl Hill and the local Subiaco Church of Christ.

Together, they cared for the physical and spiritual wellbeing of patients with warmth and dedication.

In 1945, we moved to our current site on Queenslea Drive, officially opening as Bethesda Hospital in July of that year.

While we now operate independently from church affairs, our connection to the Churches of Christ remains an important and valued part of our heritage.

Mission, Vision & Values

Today we operate as an independent acute surgical and specialist palliative care hospital with 86 beds and nine state-of-the-art operating theatres. We employ around 500 staff and volunteers.

Our Mission

To deliver the highest quality healthcare experience by putting patients at the centre of all we do.

Our Vision

To be the preferred choice for patients, doctors, and staff, and to be recognised for the provision of high-quality clinical care.

TEAMWORK

We create an environment of unity and togetherness.

RESPECT

We recognise and acknowledge the uniqueness and value of every individual.

INTEGRITY

We demonstrate honesty and trust.

COMPASSION

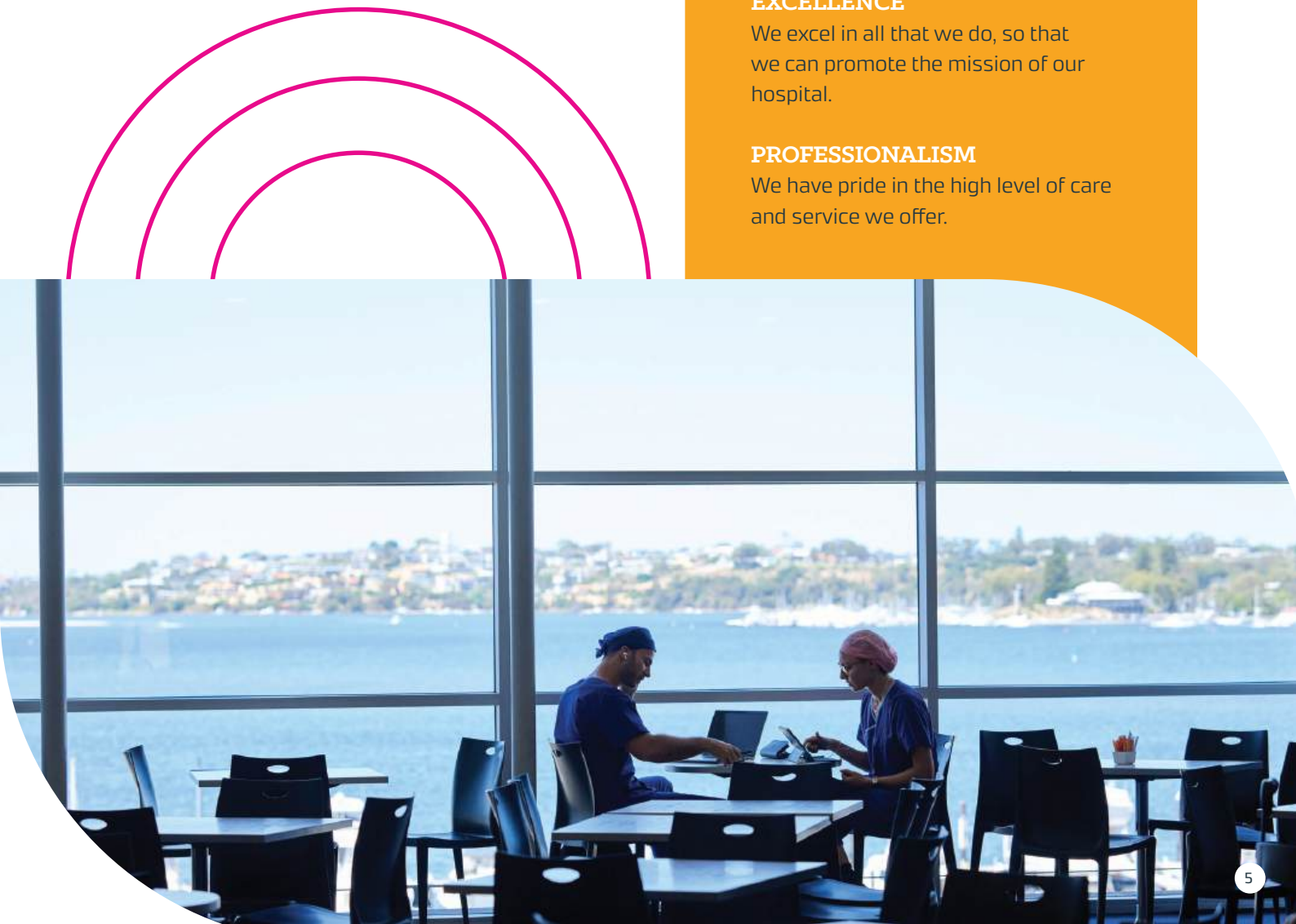
We work to express God's love through a caring expression of kindness, tolerance and tenderness.

EXCELLENCE

We excel in all that we do, so that we can promote the mission of our hospital.

PROFESSIONALISM

We have pride in the high level of care and service we offer.



2024–2025 Highlights

Growing Impact in Palliative Care

In December 2024, the Metropolitan Palliative Care Consultancy Service (MPaCCS) cared for its 20,000th patient since establishment in 2015 - a milestone that showcases our commitment to delivering high-quality palliative care through education, mentoring and support.

Then Minister for Health the Hon Amber-Jade Sanderson joined a morning tea at Maurice Zeffert Home to meet our team, care providers and the resident who marked this occasion.

Sustainability in Focus

We remain dedicated to sustainability and reducing the impact of our work on the environment. This year we transitioned clinical staff to biodegradable gloves, introduced compostable kidney dishes and reduced single-use plastics on Riviera Ward.

The hospital also continued recycling plastics, medical tubing and batteries in partnership with Veolia, reflecting our ongoing commitment to environmentally friendly healthcare practices.





Leadership Changes

During 2024-2025, we welcomed several key leadership and management appointments. Neville Black was promoted to Supply Manager in August 2024, Emma Brown returned from parental leave in February 2025 to resume her role as Quality Manager in a job-share arrangement with Caroline Fotheringham.

Other significant appointments included Jean Robinson as Health Information Manager, Lester Javier as Manager Hotel Services, Erin Nestorovic as Deputy Director of Nursing, Clinical Services and Helen Mehdizadeh as CSSD Supervisor.



At a Glance



12,163

Total Procedures

7,840

Same Day Surgical Procedures

4,323

Overnight Surgical Procedures

Theatre Operating Hours

11,730

(489 days)



13,025

Total Admissions



93%

Surgical Admissions



373

Palliative Care Admissions

489

Sleep Studies



MPaCCS



336

Admissions

5,500+

Bed Days

7,701

Occasions of Service
(for patients)

3,760

Occasions of Scenario Training
(for carers)



3000+

Volunteer Hours

Figures are based on rosters and not an attendance register.

52

Volunteers



**2024/2025
Average Lost
Time Injury (LTI)**

3.79

Average LTI
at Bethesda

Note 12.7 is the health industry average.



9

Qualified Health
and Safety
Representatives



12

Qualified Mental Health
First Aiders



85

Net Promoter
Score



41%

Patient Feedback
Response



12

Qualified Manual
Tasks Assessors



87

Clinical Staff
Currently ALS1
Certified

Hand Hygiene Compliance (HHC)



88%

Average HHC
at Bethesda

Clinical Excellence & Service Innovation

Surgical & Day Procedures

This year, Surgical and Inpatient Services cared for 12,163 patients across the Riviera Unit and the Day Procedure Unit.

The team introduced several new and innovative procedures, supported by targeted training and education, alongside ongoing quality improvement initiatives, including:

- Improved management of patient belongings with environmentally friendly paper bags for use in theatre and during transfers.
- Updated processes for handling patients' scheduled and controlled medications using tamper-evident secure bags.
- Streamlined inpatient discharge medication procedures to enhance safety and efficiency.
- Revised discharge processes to reduce wait times and congestion at front reception.
- Expanded options for cold therapy devices, allowing pre-booking and inpatient initiation to support better recovery outcomes.
- Introduced new operating theatre management software, Butterfly, changing the way our theatres are set up and managed.
- Participated in developing the Major Haemorrhage Protocol.
- Partnered with a VTE device company to recycle patient compression garments.
- Introduced new Nanoknife procedures for prostate tumour management.



Palliative Care

One of the state's premier palliative care specialists for 20 years, at Bethesda this year we cared for 373 patients admitted to our 20-bed palliative care unit (with 15 public beds contracted through the North Metro Health Service).

Over the past year, our Palliative Care Unit has focused on improving the patient experience, expanding staff expertise and strengthening safety initiatives. Key achievements include:

- Upgraded patient rooms and dayrooms with new whiteboards, artwork, visitor chairs and bed tables - all compliant with infection control standards.
- Reviewed falls data, purchased additional fall-prevention aids and implemented quality initiatives to reduce patient falls.
- Accredited a psychiatrist to provide care for patients with complex needs and delivered a service presentation to the NMHS board.
- Hosted two palliative care study mornings, broadening staff skills to support patients with more complex needs.
- Developed a 'Nurse of the Month' reward program highlighting medication safety, reinforcing hospital values and encouraging best practice.
- Supported the 2024 Palliative Care Summit - *Navigating the Crossroads: Building the intersection between palliative care and neurodegenerative disease* as Major Sponsor.
- Supported meaningful patient life events, including two weddings, major milestone birthdays and a five-year-old's birthday so his dying mother could be present - all receiving outstanding feedback.



MPaCCS

Bethesda's impact in palliative care extends far beyond our hospital walls through the Metropolitan Palliative Care Consultancy Service (MPaCCS), our mobile palliative care service.

In the past financial year, the service supported around 250 patients per day across the Perth metropolitan area.

Pilbara Palliative Care Project

This year we successfully renewed Bethesda's Pilbara Palliative Care Project contract, a collaboration with WACHS Pilbara, continuing to deliver high-quality mobile palliative care support in the region.



In 2024-2025, MPaCCS:

- Expanded palliative care training and support for carers within other organisations, empowering staff, enhancing patient outcomes and reducing hospital admissions.
- Celebrated a major milestone in November 2024, caring for 20,000 patients since the service was established in 2015.





People & Culture

Graduate Nurse Program

In January 2025, eight graduates completed our General Rotation and Direct Entry Perioperative Programs, and a month later a further four commenced the Direct Entry Perioperative Program.

We have had 26 graduates participate in the program since it began in 2022. With a high staff retention rate, these programs continue to strengthen our workforce capacity across palliative, surgical and perioperative services in the long term.

The Learning and Development team took part in multiple careers events, representing Bethesda at WA's top universities. These events provide an opportunity for the promotion of our Graduate Nurse Program.

Employee Development

This year a suite of new education modules was rolled out for staff, including My Health Record, Sexual Harassment, and Food Allergies and Alerts training. Open Disclosure training was also delivered to the Executive, Medical Practitioners, Clinical Nurse Managers, After Hours Hospital Coordinators and Ward Coordinators.

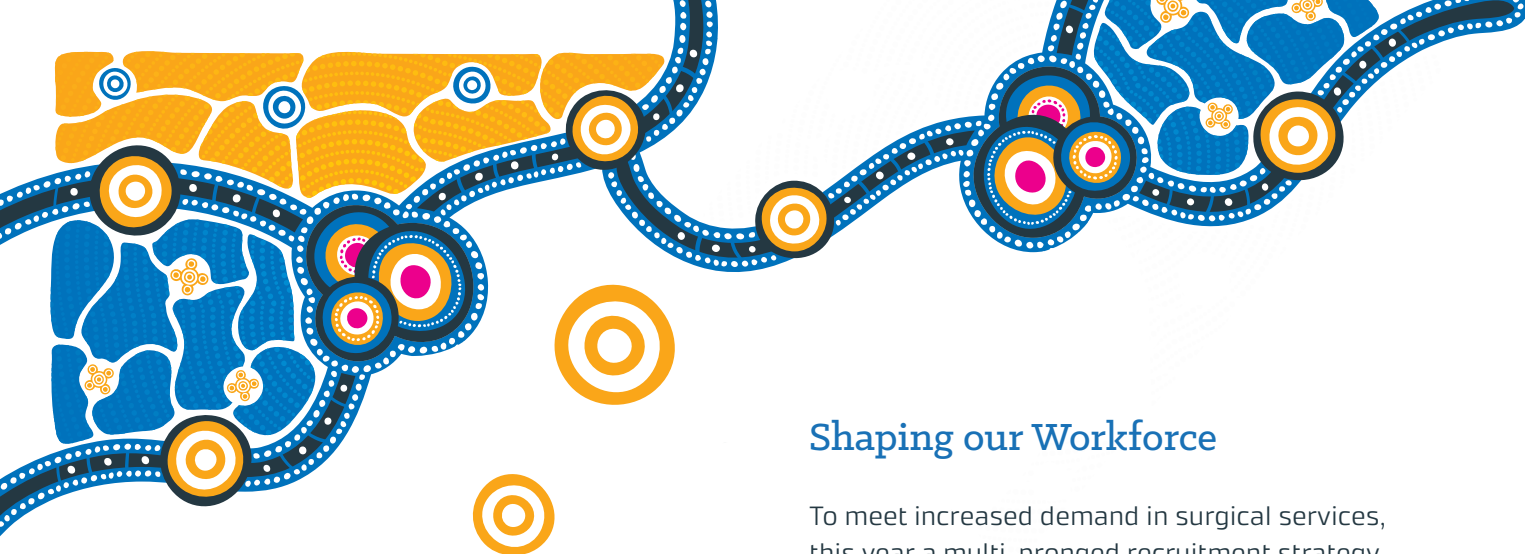


In 2024–2025,

Learning & Development:

- Commenced an Anaesthetic Education Program, in partnership with the Director of Nursing and the Perioperative Services Team. This included monthly education sessions and four Saturday study mornings covering anaesthetic-related topics and hands-on workshops.
- Refined the management of major haemorrhages and activation of the Major Haemorrhage Protocol, through scenario-based training, case reviews and simulation exercises.
- Delivered three surgical study mornings on topics such as urological procedures, pain management, orthopaedics, sepsis, anaphylaxis and clinical case reviews.
- Hosted the Australian Resuscitation Council's ALS1 course at Bethesda four times.
- Provided bi-monthly refresher training for engineering staff and key managers on the role of Chief Fire Warden and fire panel management.
- Conducted six-monthly fire and evacuation training for staff and tenants.
- Supported training and rollout of the new operating theatre management software, Butterfly.
- Delivered capability-building and wellbeing sessions in the Bethesda Management Forum, MPaCCS and Palliative Care Unit through our Performance and Wellbeing Program for managers in partnership with Performance Story.





NAIDOC Week

Bethesda hosted events throughout NAIDOC Week including a treasure hunt for staff, who discovered a different Noongar dreamtime story on each day.

A staff morning tea was held, catered by Aboriginal founded and owned business, Gather Foods.

Shaping our Workforce

To meet increased demand in surgical services, this year a multi-pronged recruitment strategy was introduced, including revised position descriptions, external recruitment support and direct sponsorship to reduce agency reliance. A new Recruitment Incentive Program was also launched to strengthen attraction and retention.

Across the organisation, 94 new staff, registrars and volunteers joined Bethesda, reflecting our proactive workforce planning and commitment to building a skilled, sustainable workforce aligned to evolving service needs.





Enterprise Agreements

Two enterprise agreements for staff were successfully voted up, with *Bethesda Health Care ANF - Registered Nurses' Agreement 2021* gaining 66 per cent approval, and *Bethesda Health Care Enrolled Nurses, Hospitality and Maintenance Employees Agreement 2024* an overwhelming 97 per cent approval.

Significant Farewells

In September 2024, Renee de Prazer, Executive Manager Clinical Operations, finished up at Bethesda after three years.

During the 2024-2025 period, several staff members retired after decades of service. Steven Taylor, Chef in Catering, concluded after over 32 years, Colleen Harrison, Ward Clerk in the Patient Services PCU, retired after more than 23 years.

Danielle Street, CSSD Supervisor, completed 22 years of service, while Rohith Siriwardena, Hotel Services Manager, retired in September 2024 after 18 years. Vale Jackii Iddon, who passed away in 2024 and worked at Bethesda for over 30 years as a nurse and then in admissions.

Staff Recognition Program

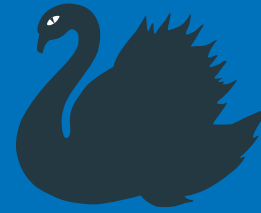
In 2025, Bethesda Health Care launched a Staff Recognition Program to celebrate employees who exemplify our organisational values and positively impact patients and colleagues.

The program introduced Values Recognition Cards, enabling patients, managers and peers to acknowledge staff demonstrating excellence. Each month, one card is drawn for a \$100 gift voucher (supported by our partner HESTA).

The initiative has been warmly received, fostering a culture of gratitude, collegiality and value-driven behaviour across the organisation.



Maarli Café



Celebration Day

At our 2024 Celebration Day we honoured 38 staff members, including Robyn Strong, who marked an extraordinary 45 years with the organisation, contributing to a combined total of 400 years of service. Former Lord Mayor Basil Zempilas spoke, and the event brought together staff, volunteers, Board members, church representatives and supporters.

It featured length of service awards as well as the Matron Beryl Hill Exemplary Professional Practice Award, presented to Fiona Moody, Clinical Nurse in the Palliative Care Unit. Celebration Day concluded with a hospital-wide staff lunch, fostering gratitude and collegiality across the Bethesda community.

Maarli Café

After staff consultation, in February we relaunched the much-loved hospital café with a new name: Maarli Café - named after the Noongar word for Black Swan. It is a fitting title for the space, with its views of beautiful Derbarl Yerrigan (Swan River), home to the WA-native bird.

Surgeons Photography Exhibition

In the same month we launched the Surgeons Photography Exhibition, featuring portraits of Bethesda surgeons by renowned photographer Russell James. The striking series of images is on display at the front entrance and café, offering a unique visual experience for all who visit.



Volunteers & Community Engagement

The extra care and professionalism provided by our volunteer team contributes to our consistently positive patient feedback. Our team of 52 volunteers plays a vital supporting role, from sewing handmade quilted blankets for patient rooms to practicing reiki with patients to promote relaxation and peace.

Recognition & Celebration

In 2024-2025, Bethesda Health Care continued to recognise the generosity and compassion of our volunteers, whose contributions support patients, families and staff. National Volunteer Week was marked with a special Afternoon Tea in May 2025 at Maarli Café, celebrating the theme 'Something for Everyone' and providing a relaxed space for volunteers to connect.

Quarterly volunteer morning teas were introduced to foster engagement and relationship-building, while International Volunteer Day saw volunteers receive a small gift in appreciation of their dedication.



Expansion of Volunteer Therapy Services

The volunteer program expanded its therapy services, including a massage therapist and sound healing sessions for Palliative Care Unit (PCU) patients, as well as an additional therapy dog to provide comfort and emotional support. These initiatives complement our person-centred care approach and have been warmly embraced by patients.

Raffles & Fundraisers

Our volunteers led raffles and bake sales aligned with Easter, Father's Day and Christmas, raising vital funds to support patient comfort and services, particularly in the PCU. Volunteers made items to sell, such as baked goods, jam and potted seedlings.

Community Partnerships

Volunteers continued to engage with community partners, including Gather Foods, Palliative Care WA, Quilts WA, Volunteering WA, and the Sewing Group RRS, supporting collaborative initiatives throughout the year.

Service Integration

The volunteer Concierge and Meet & Greet teams were merged to create a more streamlined, cohesive service, enhancing the patient and visitor experience through a single point of contact for enquiries, directions and hospitality.





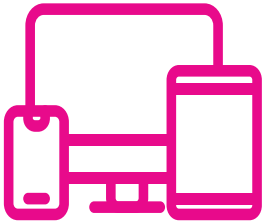
Bethesda Foundation

Thank you to our many wonderful and generous supporters who have given in time, in kind gifts and donations. Together, your positive impact will continue to benefit patients and their families for years to come.

In 2024-2025, the Bethesda Foundation raised more than \$18,000. The funding primarily came via individual donations and two generous bequests.

\$8,500

From
Web Donors



\$6,000

From Bequests



\$1,150

From On-Site
Donations

\$5,000+

From
Volunteer Activities



Sustainability & Innovation

This financial year we continued to develop more environmentally sustainable practices, reinforcing our commitment as members of the Green Theatres Network.

Biodegradable Examination Gloves

Following a successful trial, the hospital has transitioned to the GloveOn Oatmeal Gloves. These gloves are biodegradable, breaking down 90 per cent faster than standard nitrile gloves in landfill conditions.

Caf Garment Reprocessing

Late 2024, Bethesda began reprocessing calf garments up to six times, rather than them going directly to landfill. The used garments are put in special bins then collected by ARJO for reprocessing.

In the last financial year, we diverted 121kg of waste from landfill as a result of this initiative.

Additionally, we:

- introduced compostable kidney dishes for medication management, replacing the single-use plastic dishes,
- reduced single-use plastics across the hospital, including introducing paper cups for medicines,
- shifted the Riviera Ward process to have patients request toiletries, rather than automatically being supplied with them, minimising our single-use plastic waste, and
- throughout the hospital we continued to recycle plastics such as syringes and oxygen masks and tubing, as well as batteries, in partnership with Veolia.



Humanforce Upgrade

In a significant step forward for our workforce systems, Humanforce was successfully upgraded and transitioned from an on-premises solution to the cloud in 2025. The tool now receives automatic upgrades for scheduling, attendance tracking, timesheet data capture and messaging.

The successful migration was made possible through the dedication and collaboration of our Payroll, HR and ICT teams, whose efforts ensured a smooth transition with minimal disruption to staff.



IT & Cybersecurity

This year we strengthened our digital resilience and modernised core systems through the following initiatives:

Conducted a cybersecurity audit aligned with the ACSC Essential Eight, with recommendations implemented and others in progress.

Completed a second round of external penetration testing and tracked remediation.

Began decommissioning legacy business systems and transitioning to supported modern solutions.

Tightened privileged account controls and browser usage policies.

Upgraded network security with new firewalls and wireless access points.

Initiated migration to Windows 11.

Updated key cybersecurity policies, including ISMS, password management and antivirus.

Work Health & Safety

Our strong work health and safety performance in 2024-2025 reflects the organisation's ongoing commitment to creating a safe and supportive workplace. Lost Time Injury Frequency Rate (LTIFR) was 3.79, more than 70 per cent below the industry average.

In October 2024, Bethesda celebrated Safe Work Month under the theme 'Health & Safety is Everybody's Business'. Activities included our annual competition focusing on mentally healthy workplaces, preventing slips, trips and falls, reducing occupational exposures and preventing manual handling injuries.

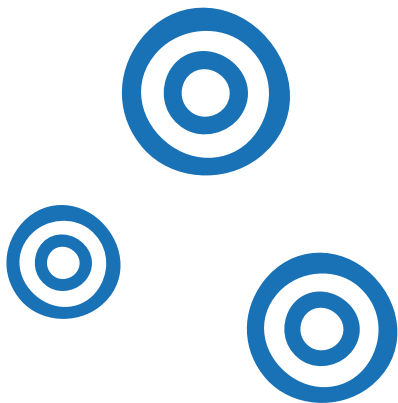
Other events during the year included:

- National Tradies Safety Month
- National Mental Health Week
- R U OK Day
- National Men's Health Day
- International Women's Day
- World Menopause Day

Additional initiatives included the launch of the Wherefit Corporate Wellbeing Platform giving staff access to discounts from over 3,000 businesses, training in 'Managing Challenging Behaviours' as part of the Preventing Workplace Violence and Aggression Program, and implementation of a human factors investigation process to prevent occupational exposures.

A Menopause Friendly Workplace

Bethesda became a subscriber to Menopause Friendly Australia (MFA) in May 2025 on International Women's Day. Managers have received training and staff have access to a suite of evidence-based information. This collaboration with Work Health and Safety, and People and Culture is set to continue with a view to Bethesda Health Care becoming a Menopause Friendly Accredited workplace.



Quality, Safety & Compliance

Safety & Quality Integration and Reporting Project

In 2024-2025, Bethesda implemented the Safety and Quality Reporting Integration Project, consolidating all performance data into a unified Microsoft Power BI platform. This replaced static spreadsheets with interactive dashboards that allow real-time tracking of trends, compliance and key performance indicators, enhancing committee-level reporting and enabling more effective data-driven decision-making.

Review of Feedback & Complaints Management

The Quality Department reviewed its feedback and complaints system, introducing a designated patient feedback officer, streamlined processes and standardised response templates.

Using the OneVault system, all feedback is now systematically captured, risk-assessed and actioned, with 100 per cent of patients requesting contact receiving follow-up and quarterly KPI reporting established to monitor performance and sustainability.

Diagnostic Imaging Accreditation

Bethesda achieved full Diagnostic Imaging Accreditation in 2024, in collaboration with Perth Radiological Clinic (PRC). This milestone involved a comprehensive review of safety and quality systems, imaging protocols, equipment inventories and radiation safety plans, reflecting our commitment to clinical excellence and high-quality patient care.



Working with our Doctors

Engagement with Bethesda's Visiting Medical Officers (VMOs) and their practice managers is a high priority to ensure the smooth running of our hospital.

Bethesda hosted several events this year to strengthen relationships and showcase our VMOs' specialties and services.

- In November 2024, a Practice Managers' Breakfast was held in the café to share important updates with our colleagues, such as the new My Health Record process.
- In May 2025, Bernadette Nowak, Dr Keiron Bradley and Dr Adele Clare hosted a RACGP event 'Managing Patients in the Terminal Phase', which was offered both in-person and online.

Incident Management System Review Project

Commencing in October 2024, this project reviewed the Bethesda Incident Management System, streamlining processes and enhancing overall incident management. Key initiatives included assessing incident classifications, reviewing policies, providing investigation training and developing a toolkit to support staff and managers in effective incident response. These improvements strengthen our ability to manage incidents efficiently and maintain a safe, high-quality care environment.





Haemorrhage Protocol

Bethesda's site-specific major haemorrhage protocol, developed without an onsite blood bank, was accepted for poster presentation at Blood 2025 and the 36th Regional Congress of the International Society of Blood Transfusion. The protocol integrates additional fresh and plasma-derived products with staff expertise and simulation training to enhance patient safety.

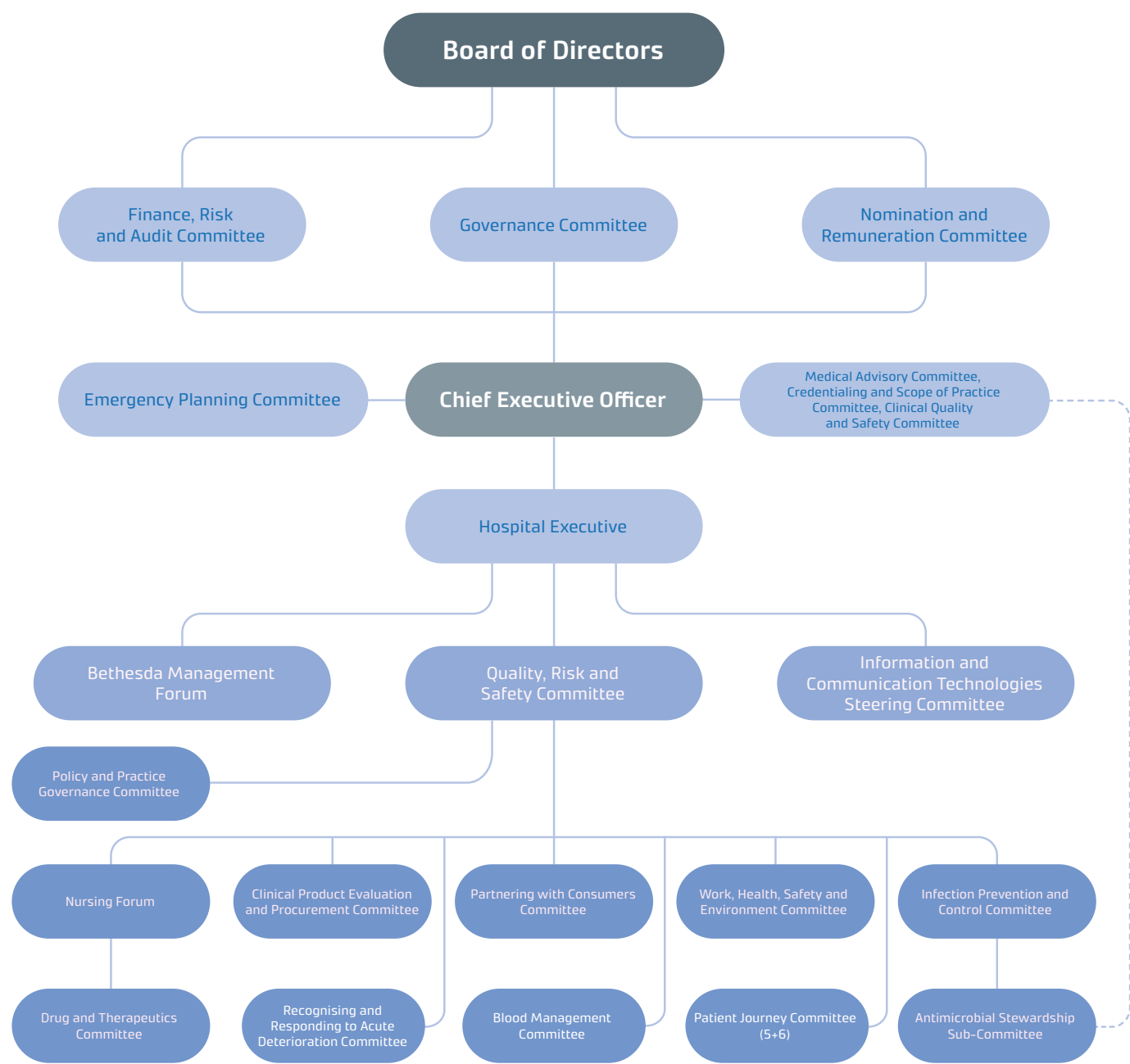
Industrial Relations Reform & Policy Harmonisation

In response to recent industrial relations reforms, the People and Culture team prioritised the review and harmonisation of policies across the organisation. This included aligning with legislative changes affecting casual employment and workforce entitlements, creating contemporary, consistent and accessible frameworks to support compliance and a positive employee experience.



Governance

Bethesda Health Care Committee Structure

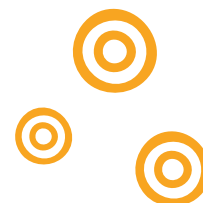




Board of Directors

The Board of Directors has many years of combined experience in leading and managing successful businesses. As a group, they have held senior positions in health and aged care, politics and private companies, influencing the future of healthcare in Australia.

Photo left to right: Colin Barnett Board Director, Grant Robinson Treasurer and Deputy Chairman, Jill Downie Board Director, Dominic Bourke Chairman, Neale Fong Chief Executive Officer.



Medical Advisory Committee

Our Medical Advisory Committee is comprised of Visiting Medical Officers who broadly represent the specialties at the hospital. This Committee meet approximately every two months, working collaboratively with the CEO and Executive to ensure the clinical standards and patient care at Bethesda are at superior levels.



Toby Leys
MBBS (WA),
FRACS (Orthopaedics),
Fellow AOA, Chairman



Silke Brinkmann
MBBS (Hons), FRANZA,
Deputy Chair



Grant Booth
MBChB, FRACS



Keiron Bradley
MBBS, AChPM
MMed (Pall Care),
PGDipLATHE (Oxford University)



Neale Fong
Chief Executive Officer



Franc Henze
MD, DMD, BScDent (Hons),
FRACDS, FRACDS (OMS),
PostgradDipDentImplantology,
GradCertAviationMed, JP



Melvyn Kuan
MBBS, FRACS



John Love
MBBS, FRANZCOG



Duncan McLellan
MBBS, MRCP (UK), FRACP,
FRCPA



Jamie Stevens
Bsc. MBBS (Hons) FANZCA



Simon Zilko
MBBS, FRACS (ORTHO),
FAORTHA

Bethesda Management Forum

Bethesda has an extremely committed team of individuals who form the Bethesda Management Forum. As a group, they are responsible for ensuring the various business activities of their respective departments are aligned to the strategic direction of the organisation.



Neale Fong
Chief Executive Officer



Donelle Rivett
Executive Manager, Corporate
Support and Projects and
Director of Nursing



Nigel Miller
Executive Manager, Finance
and Support Services



Eve Dawson
Executive Manager, People
and Culture



Libby Oakes
Executive Manager, Quality,
Risk and Infection Control



Melody Miles
Executive Manager, Work
Health and Safety



Trish Barrett
Manager, Patient Services



Neville Black
Manager, Supply



Elizabeth Brearley
Clinical Nurse Manager,
Palliative Care



Emma Brown
Manager, Quality



Caroline Fotheringham
Manager, Quality



Lester Javier
Manager, Hotel Services



Marie Murphy
Manager, Learning and
Development



Erin Nestorovic
Deputy Director of Nursing,
Clinical Services



Tuyen Nguyen
Manager, Information and
Communication Technology



Bernadette Nowak
Manager, Metropolitan
Palliative Care Consultancy
Service



Jean Robinson
Manager, Health Information



Helen Round
Manager, Perioperative
Services



Philippe Tercier
Manager, Engineering



Sally Winfield
Clinical Nurse Manager,
Surgical

SPECIALISTS ACCREDITED TO PRACTICE

ORTHOPAEDICS

Mr Grant Booth

Orthopaedic Surgeon
Perth Shoulder Clinic
Bethesda Hospital
25 Queenslea Drive
Claremont WA 6010

Mr Jens-Ulrich Buelow

Orthopaedic Surgeon
Perth Orthopaedic &
Sports Medicine Centre
L1, 1 Havelock Street
West Perth WA 6005

Dr Nicholas Calvert

Orthopaedic Surgeon
Perth Orthopaedic &
Sports Medicine Centre
L1, 1 Havelock Street
West Perth WA 6005

Mr Thomas Clifton

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