



STAFF ENGAGEMENT AND WELLBEING PUTS BETHESDA HEALTH CARE AT THE TOP

A staff wellbeing survey with a twist has proven a winner for Bethesda Health Care, with the wellness activity winning the Australian Private Hospitals Association Award for Excellence.

Bethesda received the Staff Engagement and Wellbeing Award for its staff wellbeing survey, that evaluated employees on all aspects on their lives, not just their work environment, to provide better overall insights into the individual and organisation wide culture.

The survey results were used as recommendations to inform key areas of improvement and focus for the organisation.

The APHA judging panel said that the survey was a very good application and the change it instigated demonstrated commitment to staff.

"The link between staff wellbeing and patient satisfaction is encouraging and important in safe patient outcomes".

Bethesda CEO, Dr Neale Fong, paid tribute to key staff who have since worked hard to implement change to improve staff wellbeing moving forward.

"The staff wellbeing survey showed us what we are doing really well, but more importantly identified gaps and areas of weakness across our organisation. We can now target our resources into improving those areas in need".

"We recognise that engaging with our staff and building a good culture at work, and home, will have a direct positive impact on clinical outcomes and the care our patients receive".

Bethesda Health Care is an independent 86-bed award winning hospital in Claremont, that have been providing care and service to the Western Australian community for 80 years.

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