

CLINICAL QUALITY AND SAFETY COMMITTEE ANNUAL REPORT

BETHESDA HEALTH CARE

2022

ANNUAL REPORT TO THE PUBLIC FOR 2022

ON

QUALITY IMPROVEMENT ACTIVITIES UNDERTAKEN OR OVERSEEN

BY

CLINICAL QUALITY AND SAFETY COMMITTEE - BETHESDA HOSPITAL

Please send completed reports to: Office of Patient Safety and Clinical Quality Division Department of Health PO Box 8172 Perth Business Centre Western Australia 6849 Or email to PSCQ.CED@health.wa.gov.au

If you require any further information, or have any queries, please contact Patient Safety and Clinical Quality on (08) 63732201.

Please note: The information you provide in this form must not identify, directly or by implication, any individual health care provider or receiver.

Contact details of person providing the report:

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Signature:

The *Health Services (Quality Improvement)* Act 1994 provides for the approval and protection of quality improvement committees reviewing, assessing and monitoring the quality of health services and for related purposes. Section 9 of the *Health Services (Quality Improvement)* Regulations 1995 each committee is to make a report available to the public at least once in each period of 12 months.



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The following fulfils the requirements of the committee under section 9 of the Health Services (Quality Improvement) Regulations 1995.

THE CLINICAL QUALITY AND SAFETY COMMITTEE

The Clinical Quality and Safety Committee at Bethesda Hospital is the formal committee through which clinical outcomes and patient care issues are monitored and evaluated. The purpose of the committee is to facilitate open communication for improving outcomes through identification of vulnerabilities in systems and processes by review of, and reference to, individual incidents or variations in episodes of patient care.

Specific functions of the Committee include:

- Assessment and evaluation: to assess and evaluate the quality of healthcare services, including the review of clinical practices;
- **Reporting and recommending**: to report and make recommendations to the governing body concerning health service delivery and clinical practice; and
- **Monitoring and Implementation**: to monitor and implement recommendations made as a result of assessment and evaluations undertaken by this committee.

The Committee's Terms of Reference are included as Attachment 1.

| Description | Action Taken | Outcome |
|--|--|--|
| Mortality Review | All deaths and serious morbidity are reviewed and classified according to WA Department of Health regulatory requirements. | 100% deaths that occurred were classified as category 1 (anticipated) and category 2 (not unexpected) following a mortality review. |
| Review of Clinical Indicator Data | Clinical Indicator (CI) data is reviewed and discussed. This data highlights areas where the organisation is statistically different to all other peer comparison groups. | Bethesda is in the top 20% of peer hospitals for 8 Cls and in the lower 20% for 1 indicator. An action plan is in place for this indicator. All other Cls are comparable to other peer hospitals. |
| Individual Clinical Practice Indicators | Reviewed individual case notes, | All case notes reviewed. No specific actions were required in this year. |
| | Unplanned readmission within 28 days, | |
| | returns to theatre, and | |
| | unplanned admissions for day-case patients or transfers. | |
| | A record of all cases and the doctors involved is logged and monitored for trends. | |

Report on issues, projects and/or activities undertaken by the Committee for which Qualified Privilege was required.



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Summary

The year resulted in actions involving a whole-of-organisation commitment highlighted during the work of the Clinical Quality and Safety Committee:

- Audits are undertaken to monitor the S8 Medication Management;
- Ongoing work towards achievement of Antimicrobial Stewardship targets;
- Continued education and work on clinical communication and documentation:
- Review of the Australian Clinical Care Standards and development of appropriate policy;
- Promotion of National Safety and Quality Health Service (NSQHS) Accreditation Standards (v2).

Outcomes of the Clinical Quality and Safety Committee's Work

- 100% of medical emergencies have been reviewed to ensure compliance with policy, demonstrate staff competency and optimal patient outcomes;
- Evidence of maintaining patient safety through the review of 100% of unplanned patient transfer, and unplanned admission incidents and consideration of any identified issues;
- 100% of employed clinical staff have completed mandatory competency assessment;
- All S8 medications audits completed and actioned where required and
- All cases with unwanted clinical variation have been logged and are monitored for trends.