



TRIAGE OFFICER – CLINICAL NURSE SPECIALIST

About the Bethesda Clinic

The Bethesda Clinic, opening in late 2022, will be the first private mental health clinic and service south of the river.

Based in Cockburn, this exciting new offering will be centred on a consumer partnership model, involving experts in their fields, to deliver multidisciplinary care. Architecturally designed, encompassing wellness themes throughout, this state-of-the-art facility will explore new holistic care models through innovation and digitisation.

Mirroring the values that underpin Bethesda Health Care, the clinic will have a diverse, inclusive and engaged workforce culture with a focus on development opportunities to consistently exceed consumer expectations.

About the role

Triage Officer - Clinical Nurse Specialist

This position is an integral part of Bethesda Clinic team. They will be instrumental in ensuring we develop collaborative working relationships with primary health care providers in order to support them in delivering best practice, evidence-based care to their consumers experiencing mental ill health. This position will be crucial in developing a shared understanding of the needs of this consumer group and how Bethesda Clinic can assist in meeting these needs.

The Triage Officer CNS will form part of the leadership group within Bethesda Clinic and have a crucial role in managing our pathway to the Clinic. They will receive referrals for both the inpatient and day therapy programs, gather collateral information pertaining to the referral and make an initial assessment. They will liaise with the visiting medical officers (VMOs) ensuring robust governance processes are followed to ensure a safe and effective service for both the consumer and the referrer. They will work closely with the Discharge and GP Liaison CNS in maintaining excellent collaborative relationship with primary care, VMOs and other referral sources. They will support referrers in the care of consumers during the referral process and will provide education and support in relation to the referral process itself which will be supported by a state-of-the-art referrer portal, linking referrers to our electronic patient management system / electronic medical record (EMR).

Through positive and collaborative professional relationships, they will help grow our Bethesda Clinical Network – a group of GP's and Psychiatrists associated with Bethesda Clinic who are able to access training and support in order to provide committed to collaborative, holistic, person-centred care and treatment, to support the consumer on their recovery journey. They will work to ensure we deliver exemplary care and treatment that is evidence-based, and are driven to provide the highest quality, safe clinical care for every consumer, every time.

What do we require?

- Enthusiastic individual driven to provide the very best in mental health care, exceeding the expectations of consumers
- Experience working in an adult inpatient mental health setting, delivering individual and group therapy, that is evidence-based
- Strong desire to be innovative and work in a digitally enhanced environment
- Committed to working in a strength based, recovery oriented and trauma-informed way
- Committed to working in partnership with consumers and, where appropriate, their carers to ensure optimal service provision and outcomes



Employee Benefits include

- Competitive salary and benefits, including salary packaging options.
- Flexible working arrangements.
- Contemporary Learning and Development Systems.
- Professional and Personal Development Opportunities.
- Technology rich, state of the art environment.

How to Apply

For further information contact

To view the job description and learn more about the hospital, visit www.bethesda.org.au/career-opportunities