

ANNUAL REPORT 2017



Bethesda
health care

About

Bethesda Health Care (“Bethesda”) is a private, independent acute surgical and specialist palliative care organisation, with its hospital situated on the shores of Perth’s picturesque Swan River, overlooking Freshwater Bay in Claremont.

Bethesda Health Care (“Bethesda”) is a private, independent acute surgical and specialist palliative care organisation, with its hospital situated on the shores of Perth’s picturesque Swan River, overlooking Freshwater Bay in Claremont. It has been providing care and services to the Western Australian community for 74 years. With 88 beds comprising of 68 overnight beds, 20 day procedure beds and modern and comfortable facilities, Bethesda offers a range of clinical specialties and onsite services that ensures its dedicated team continues the tradition of excellence in patient care for years to come.

Bethesda’s beginnings are affiliated with the Churches of Christ and although the healthcare business is managed separately from Church affairs, these important linkages are held dear to Bethesda. Bethesda’s facilities include nine operating theatres, a day procedure unit, two inpatient wards, a range of diagnostic services and medical consulting

suites. Surgical specialties include orthopaedics, urology, general surgery (including breast cancer and thyroid surgery), gynaecology, plastic and reconstructive, fertility, vascular, pain management, oral/maxillofacial and sleep studies. Along with a dedicated surgical ward, Bethesda also has an in-patient Palliative Care Unit and the Metropolitan Palliative Care Consultancy Service with both programs being highly regarded due to their superior reputation for providing specialised care for those who are in their last stages of life. Bethesda is a not-for-profit Organisation, incorporated under the Associations Incorporation Act 2015 (Western Australia) reporting to the Association members, at least annually, at an Annual General Meeting.



Bethesda Began with a Sense of Purpose

The story of Bethesda is a narrative of faith and dedication of many people, but of one in particular, Matron Beryl Hill.

The story of Bethesda is a narrative of faith and dedication of many people, but of one in particular, Matron Beryl Hill. On the 1st January 1943, Matron Hill, who had recently returned from missionary service at the Landour Community Hospital in the Himalayan Mountains of India, entered into a partnership with members of the Subiaco Church of Christ for the purposes of taking over a small hospital known as St Andrews, situated on Hammersley Road in Subiaco, in the inner western suburbs of Perth. The aim of this partnership was to establish a Christian hospital which would cater for the spiritual, as well as the physical needs of the community. St Andrews was later renamed Bethesda and relocated to Queenslea Drive, Claremont, a short distance from the original site.

Today, the sense of purpose has remained with those who are associated with Bethesda. We are a modern, vibrant healthcare community with a reputation of exceptional quality, personalised care.

The Year in Review

This year marks ten years since the commencement of a major restructuring exercise that has seen Bethesda Health Care (“Bethesda”) establish a clear and well-defined strategy for ensuring its future viability and sustainability. Ten years on, Bethesda presents as an independent private hospital with a clear vision about its future, understanding acutely what it needs to achieve on its mission – to deliver the highest quality healthcare experience for patients.

From humble beginnings, but with a strong sense of purpose into the future, Bethesda continues to operate and build on its Christian heritage.

The Bethesda Board of Directors recognises that private hospitals in Australia face increasing pressure and challenges, and there is a need to constantly grow and innovate to remain relevant and responsive to the care needs of the community.

2016-17 was a year where private hospitals in Western Australia and Australia more broadly experienced a downturn in activity, partly due to the economy as well as a spate of federal reviews into the health system, including primary care, private health insurance, mental health and the Medicare Benefits

Schedule (MBS) – all causing significant uncertainty, especially for health fund members. A deteriorating economic climate and a fall in the number of people with private insurance, or who have reduced their level of cover, has reduced demand somewhat in the private hospital sector. Patients have been deferring elective surgery or opting to wait longer to access care in the public sector.

The majority of private hospitals in Western Australia, including Bethesda, have invested in increasing their surgical capacity over the past three years, only to find that the landscape has changed in terms of demand. The Bethesda Board of Directors believes that the longer-term outlook remains appealing for operators and investors, with general market growth, an overall ageing of the population and a trend in the population living longer with chronic disease.

The current climate has placed an even higher degree of importance on the strategic planning of the Organisation – specific corporate objectives and clear business strategies – all required for Bethesda to continue to achieve a greater level of viability and sustainability.

Integral to Bethesda’s growth/ transformational strategy has been the establishment of strong and stable leadership structure, inclusive of Board Directors, Executive and Management Team.

As Board Chairman and Chief Executive Officer, we are constantly reminded that our managers, staff, and the Board of Directors bear the workload of responding to the challenges of operating a complex healthcare business. We are also reminded of the many partners in care who work with us (visiting medical officers, health funds, government, universities, peak bodies and professional associations) to deliver the quality of care for which Bethesda has become known.

We thank everyone for their continued commitment and hard work throughout this year. Our volunteers have again enhanced the lives of hundreds of patients and family members and deserve a special note of appreciation.

We look forward to continuing on our growth trajectory during year two of the Strategic Plan 2017 - 2020.

Dr Neale Fong
Executive Chairman

Yasmin Naglazas
Chief Executive Officer





Our Mission **And Vision**

Our Mission is to deliver the highest quality healthcare experience for patients. We do this by embracing Christian-based values and working together to express God's love through a caring expression of kindness, tolerance and tenderness.

Our Vision is to be the preferred choice for doctors, employees and patients and be recognised for the provision of high quality, acute surgical services and palliative care.

Our **Values**

- | | |
|------------------------|--|
| Teamwork | We create an environment of unity and togetherness. |
| Respect | We recognise and acknowledge the uniqueness and value of every individual. |
| Integrity | We demonstrate honesty and trust. |
| Compassion | We work to express God's love through a caring expression of kindness, tolerance and tenderness. |
| Excellence | We excel in all that we do so that we can promote our Mission. |
| Professionalism | We have pride in the high level of care and service we offer. |

Table of Contents

About	I
The Year in Review	III
Report against the Bethesda Health Care Strategic Plan 2017 – 2020	
Strategic Domain 1: Heritage	2
Strategic Domain 2: Community	6
Strategic Domain 3: Individuality	10
Strategic Domain 4: Innovation	16
Strategic Domain 5: Sustainability	20
Governance	22
Board of Directors	22
Medical Advisory Committee	23
Hospital Management Committee	24
Specialists Accredited to Practice at Bethesda Health Care	26
Specialists Accredited to Consult at Bethesda Health Care	31



Strategic Domain 1: HERITAGE

Strategic Goals

- 1.1 Remain true to our reason for being, conducting business operations consistent with Bethesda's Mission, Vision and Values.
- 1.2 Make a conscious effort through recruitment and training to ensure a commitment to our Organisational values (from which the core brand value 'personalised care' evolved).
- 1.3 Strengthen our contribution to Mission, particularly the further investment in our Palliative Care Program and community benefit.
- 1.4 Ensure Bethesda's reputation is preserved and enhanced.

Five years ago, the Bethesda Board of Directors re-visited some key critical questions - what is Bethesda's purpose, why do we exist and who is the primary beneficiary of what the Organisation does? Five years on, there is an even more acute understanding of the importance of the patient and the quality of their experience, with the result that there are presently very high levels of satisfaction expressed by those who receive care from Bethesda. Patient care was the reason Bethesda was established in 1943, and our efforts in this area underpin the unrelenting pursuit of our Organisation's vision - to be the preferred choice of doctors, staff and patients and recognised for the provision of high quality acute surgical services and palliative care.

Bethesda's recruitment policies and procedures continued to be reviewed throughout 2016-17, ensuring that as the Organisation grows, we sourced individuals to join our team who truly share

the vision and fit with our culture, rather than looking exclusively at their qualifications or experience.

Bethesda's Annual Remembrance Foundation Day remained a significant event in the annual calendar, being a wonderful opportunity to both remember and celebrate Bethesda's beginnings and reinforce the work that we need to continue to do to really remain true to our reason for being. Again this year, in recognition of outstanding nursing professional practice in providing the highest quality care for those served by Bethesda, the Matron Beryl Hill Exemplary Professional Practice Award was awarded to Clinical Nurse Christine Hurley. Christine commenced at Bethesda in 1991 and she has always embodied and displayed the values which define Bethesda. Christine is someone who has been looked to for her knowledge and experience, but also she engenders a fabulous comradery amongst her fellow team

members. She has demonstrated enormous support for patients going through difficult surgery, and works diligently to ensure that all their needs are met - both the physical and the emotional. At that moment in time when delivering care, Christine makes each patient feel they are the most important person she will assist today. The respect with which Christine treat patients and visitors is acknowledged constantly in the patient feedback forms by individuals and families whose lives she has touched while they have been in Bethesda.

The ongoing commitment to continue the work of founder Matron Beryl Hill is exemplified in the provision of chaplaincy services, provided to Bethesda under an arrangement with our local church, Dalkeith Road Church of Christ. Two Chaplains support patients and their families/significant others as they journey through times of illness and associated uncertainty.

Annual Remembrance Foundation Day

CELEBRATING OUR BEGINNINGS AND
THOSE WHO PROVIDE THE CARE



OVER 1000 REASONS FOR TRUSTING
BETHESDA WITH YOUR EXPERIENCE

Personalised care 

 /BethesdaHospital | bethesda.org.au

COME TO M



They assist people to draw on their own 'spiritual' resources, those things that provide meaning, purpose and a sense of belonging.

Bethesda has long recognised that spirituality has been shown to be a key factor in how people understand illness and how they cope with suffering. It is especially important for people who have serious or chronic illness such as in our Palliative Care Program.

During 2016-17, Bethesda's Chaplains continued to offer spiritual and emotional support to patients and their families, staff and community members during the year. With a major focus of the team's work being the Palliative Care Program, Chaplains visited those in need, resulting in 1050 interactions with patients, family members/significant others and staff over that period. Interactions included informal conversations, pastoral counselling, prayer, communion and other rituals, as well as contacting religious clergy to specifically meet a need. Pastoral

services were also provided in the form of 3 funerals and 3 weddings, all related to patients in the Palliative Care Program.

The Chaplains also coordinated bereavement support to families who have lost loved ones at Bethesda over the year. 406 bereavement cards were sent to families/significant others as well as regular grief support newsletters and invitation to memorial services. 40% of these contacts are followed up by the Chaplains with phone calls and additional support offered/ referrals made where necessary.

In 2016-17, Bethesda held three memorial services to families who have lost loved ones, as well as supporting the Palliative Care WA Annual Commemoration Service and a Bethesda staff memorial service. This year, our Service themes included 'Turning Grief to Grace', 'Between Waves' and 'Light a Candle this Christmas.'



Strategic Domain 2: COMMUNITY

Strategic Goals

- 2.1 Ensure we have the right staff profile and community spirit amongst those who work and volunteer at Bethesda with high levels of productivity and satisfaction.
- 2.2 Strategically partner and collaborate with other providers and the community to meet the changing healthcare requirements of WA's growing community.
- 2.3 Collaborate with all our funders (e.g. Government and private health insurance funds) to create added value to the programs we run and they fund.
- 2.4 Create opportunities within our Organisation for teaching, learning and research with a focus on improving care.

For Bethesda to meet its strategic goals, the Board of Directors and Executive Team understand that it must attract, develop and retain talented staff with appropriate capabilities and skills. To help achieve this, Bethesda continued to provide competitive remuneration, a major focus on learning and development and a professional and collaborative work environment supported by progressive human resource practices.

Bethesda maintained its compliance status with the Workplace Gender and Equality Agency (WGEA) during 2016-17 and with support from WGEA, remained committed to maximising the full potential of female and male employees. Bethesda's most recent focus has been on further examining the availability of the following options for both male and female employees, specifically, how they can be accommodated to meet the needs of both the individual and the

Organisation (many of which are enshrined in collective bargaining agreements and minimum conditions contracts):

- Flexible hours of work;
- Compressed working weeks;
- Time-in-lieu;
- Telecommuting;
- Part-time work and job-sharing;
- Carer's leave;
- Purchased leave; and
- Unpaid leave.

Maintaining compliance status with the WGEA has also prompted the Organisation to monitor gender compositions in the workplace with respect to promotions, resignations and employees who ceased employment before returning from parental leave. This monitoring assisted the Management Team to ensure Bethesda meets its obligations under the Workplace Gender Equality Act 2012.

Again during 2016-17, Bethesda continued to experience low levels of sick leave, employee turnover and agency use that rated very favourably with industry standards, indicating that the work environment is satisfying and professionally rewarding. Bethesda also continued to enjoy a harmonious workplace free of Industrial problems.

Long-serving employees were congratulated and presented with gifts and certificates during the year at the annual Remembrance Foundation Day. A special mention should go to Christine Hurley, Clinical Nurse who has served at Bethesda for 25 years.

- Other employees who reached milestones were:
- 20 years of service - Grazyna Murie;
 - 15 years of service - Luke Pasotti, Helen Nell, Pauline Pickford; and

- 10 years of service - Rafaela Reyes, Francisca Conceicao, Sally Winfield, Marie-Louise Brown, Seena George, Emma Whyte, Bernadette Glossop, Lorna Breen, Anne-Marie Hayes, Celia Veiga, Scott Robinson, Stephen Kirby, Simon Williams, Jane O'Keefe, Lisa Carr, Kerry Jones, Caroline Vittiglia, Mirsad Sarajlic, Vanessa Flavel.

A partnership with the WA Department of Health, which saw a pilot program to increase the capacity of staff to manage end-of-life care in residential facilities in Perth (aged care, disability, mental health and prisons) has been evaluated and established as an ongoing program in its own right, being put out to tender during 2016-17. Bethesda was selected as the preferred respondent to manage the ongoing program, assisting facilities in metropolitan Perth.





During 2016-17, the Metropolitan Palliative Care Consultancy Service (MPaCCS) achieved the following:

- 936 episodes of care in over 200 residential care facilities across Perth;
- 882 patients were involved, 68.14% of whom had a non-malignant primary diagnosis;
- Only 7.64% of episodes ended because the patient was transferred from their facility to another location of care;
- 109 separate formal education sessions to 1,283 participants were delivered;
- 3,183 occasions of facility staff and family education about palliative and end-of-life care were recorded;

- 169 instances of formal mentoring to facility staff were provided, with a reported improvement in staff member's confidence as measured against session outcome indicators;

- Developed and implemented a Breathlessness Toolkit for facility staff/general practitioners aimed at improving management of this symptom; and
- Conducted a comprehensive audit of palliative care provided by MPaCCS to Transition Care Program facilities, seeking to improve care outcomes.

One of Bethesda's strategic goals is to create opportunities within our Organisation for teaching, learning and research with a focus

on improving care. Enhancing the patient experience remains at the core of Bethesda's Quality Improvement activities. Other highlights for the 2016-17 year included:

- A Crisis Management in Anaesthetics and PACU (post anaesthetic care unit) study day with 23 staff attending;
- Bethesda hosting a Recognition and Management of the Deteriorating Patient study day with 8 of Bethesda's staff attending;
- Purchasing an Airway Management System mannequin to allow staff to gain experience in managing airway problems, particularly operating theatre and PACU staff;

- Bethesda being awarded Course Centre status by the Australian Resuscitation Council - Advanced Support Courses scheduled to start in the new year; and
- The introduction of the intrathecal pathway, along with a comprehensive education package.

Bethesda's strong commitment to providing clinical education opportunities for nursing and medical students continued throughout 2016-17. In our Palliative Care Unit and the Metropolitan Palliative Care Consultancy Service, Bethesda hosted placements for 35 nursing (down from the previous year due to the closure of the

University of WA course closure) and 39 medical students.

Bethesda continued with the Program of Experience in the Palliative Approach (PEPA) initiative in 2016-17, with 6 placements, inclusive of 3 general practitioners, undertaking an intensive period of experience in palliative care.

25 undergraduate nursing students undertook a placement on Bethesda's surgical ward, Riviera with a further 14 in the operating theatre.

Bethesda's partnership with the Royal Australian College of General Practitioners (RACGP) continued throughout 2016-17 with another successful Quality Improvement

and Continuing Professional Development Program (QI&CPD Program). Bethesda worked closely with the RACGP to ensure that general practitioners had access to professional development opportunities that improve patient care and ultimately benefit the Australian community. The 2016-17 program at Bethesda, hosted by the Chief Executive Officer Yasmin Naglazas, had a focus on quality learning experiences with high calibre presenters, strongly evidence-based and often as part of a presentation delivered by a multidisciplinary team of health professionals.

Strategic Domain 3:

INDIVIDUALITY

Strategic Goals

- 3.1 Further engage our patients and invest into improving the patient experience, strengthening the coordination of care both at Bethesda and in the community.
- 3.2 Continue to partner with our clinicians to further advance safe and high quality care outcomes, in an environment that exceeds patient expectations.
- 3.3 Challenge existing paradigms and models of care, seeking new opportunities that are aligned with our Mission and Vision.
- 3.4 Establish a reputation of being 'best in class'.

During the year, The Australian Council on Healthcare Standards (ACHS) conducted an Organisation-wide survey, which was the first full survey for Bethesda against the National Safety and Quality Health Service Standards with 209 core and 47 developmental actions. Bethesda achieved a very positive result, with all 209 core and 45 developmental standards met (with 5 met with merit). The surveyors were impressed with the Organisation's commitment to learning and development, the incident management program, Bethesda's occupational safety and health program, safe management of medications, the way we partner in care with patients and families, the collection and use of patient feedback and the system of credentialing our visiting medical officers. The surveyors made particular mention of the maturity of our antimicrobial stewardship initiatives and Bethesda's ambulatory palliative program, Metropolitan Palliative Care Consultancy Service.

Patient satisfaction remained at a very high level during 2016-17. Bethesda patients were asked: "would you recommend Bethesda to other patients?" 2016-17 data confirmed that 99.47% of patients would recommend Bethesda as a preferred hospital. Also, 2016-17 data confirmed that 96.21% of patients rated as being satisfied with all domains of care including the admission procedure, attitude of staff, involvement in their care, care given but their doctor, cleanliness of the Hospital, quality of the meals, discharge information and hand hygiene education.

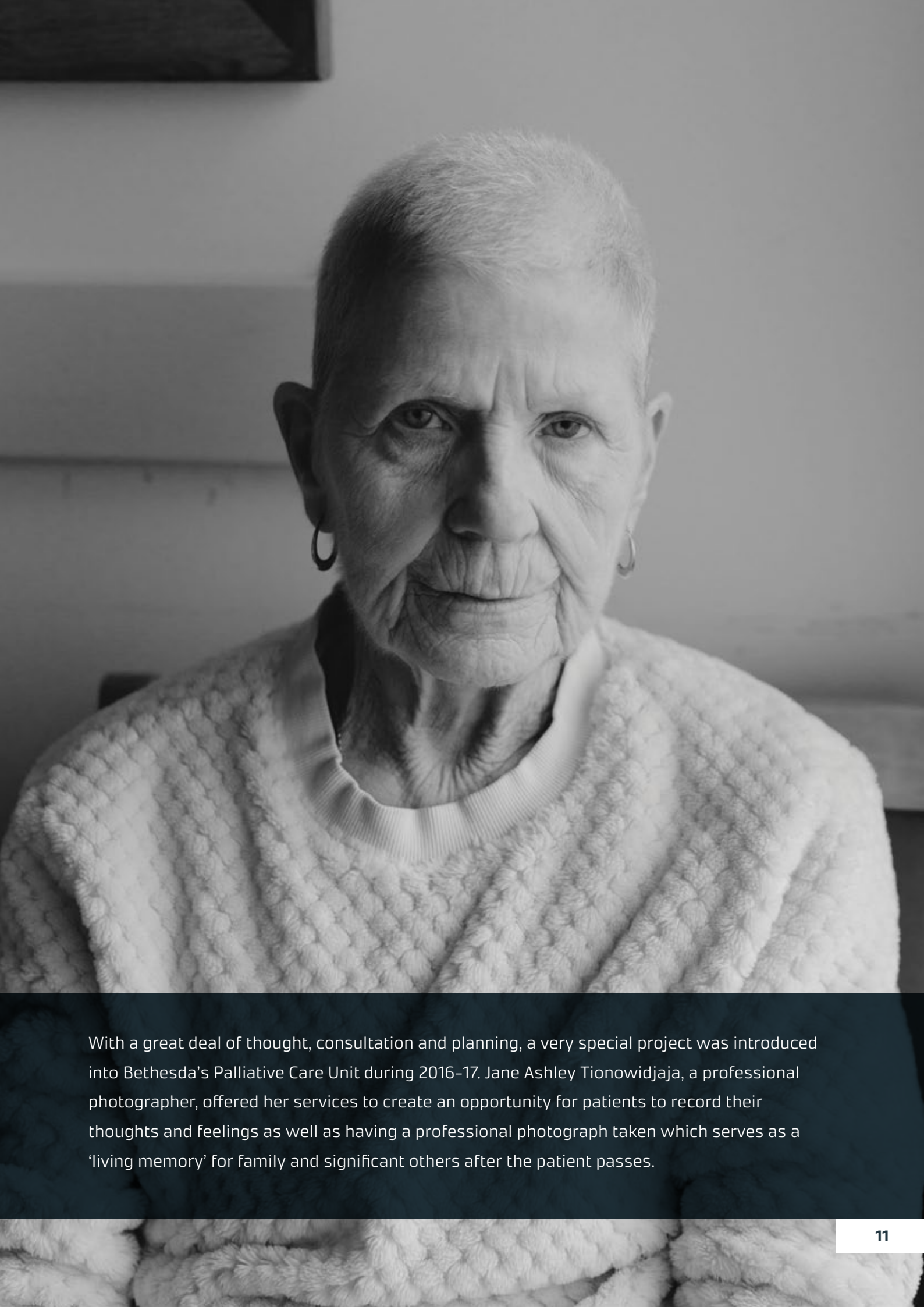
A key initiative in the coming year will be to increase the take up rate by patients with regard to providing Bethesda with feedback - it was just under 20% for the 2016-17 year and a target has been set of 40%.

Also during the 2016-17 year, the Health Consumers' Council (WA) recognised some of the key initiatives of Bethesda's and invited the Organisation to share how we were providing positive patient

experiences with others in the industry. Bethesda chose to highlight care practices that are now well-embedded in our quality culture, contributing to the reason why the patient experience is so positive:

Project 1: Further involving the Patient in their Care Project

Since 2012 a face-to-face bedside handover has been commonplace at Bethesda. This involves staff being in the room with the patient, allowing the patient to be part of the process. Results of the work clearly demonstrate that it engages patients in their care, improving their understanding of care and requirements post discharge to ensure a sound recovery. Patients felt safer and more relaxed when involved in the handover. Moreover, it allows the patient to have a voice in all aspects of their care such as effective pain management, concerns regarding progress, medication queries and addressing family and carers' concerns.



With a great deal of thought, consultation and planning, a very special project was introduced into Bethesda's Palliative Care Unit during 2016-17. Jane Ashley Tionowidjaja, a professional photographer, offered her services to create an opportunity for patients to record their thoughts and feelings as well as having a professional photograph taken which serves as a 'living memory' for family and significant others after the patient passes.



Regular audits of the initiative demonstrated improvements in:

- Understanding by staff of patient concerns;
- Quality of information exchange between healthcare professionals and consumers;
- Consumer's health literacy;
- Patient understanding of their care and requirements for ongoing recovery; and
- Ongoing care as anxiety is lessened - where complications are discussed with the consumer their understanding is enhanced and their ability to ask questions improves.

Project 2: 'Real Time', Face-To-Face Consumer Feedback Initiative

Bethesda created the opportunity to have morning tea with the Director of Nursing because there were limited opportunities for engaging with consumers face-to-face post discharge to obtain feedback. Patients were given a personalised invitation, extended to family and carers to join the Director of Nursing and other senior staff for a 'cuppa and a chat'.

During the session, all aspects of their admission to discharge journey are explored. Targeted questions are used to evaluate specific domains of

care such as health professionals' use of hand hygiene, education during care, pre-admission processes, involvement in their care including inclusion in the handover process, their personal risks such as falls and preparation for discharge. Any specific concerns that arise that could be managed in a more confidential environment are dealt with separately.

Through this initiative Bethesda has gained valuable insight with respect to opportunities to better meet consumer expectations and improve the patient experience as well as for future planning of care and services.

Project 3: Making Feedback More Meaningful Project

Following a decline in patient feedback, limited useful information being received and concerns expressed by our consumer representative, a review was undertaken of the systems and processes in place to improve consumer feedback. The difference that a focused, more user-friendly and more visually appealing format was significant with the following key improvements achieved:

- Reporting of data that initiated improvements or planning for change was much easier;
- The feedback participation rate

rose from <5% to approximately 20% of patient admissions within a 6-month period (target is 40%); and

- The provision of suggestions for improvement via freehand narrative provided real-time opportunity to correct concerns prior to them becoming a problem or formal complaint.

The operating theatre remained a busy department in 2016-17, accommodating a significant proportion of Bethesda's activity on a daily basis. Accordingly, a capital investment program continued throughout the year with purchase of equipment including (inter alia) a

Leica microscope, image intensifier and mini c-arm to assist new and existing surgeons to give patients best clinical outcomes. Also, the purchase of new CADD (continuous ambulatory delivery advice) pumps and ultrasound was met with great enthusiasm by the anaesthetic team.

The ongoing busy nature of the operating theatre suite and the surgical ward Riviera has resulted in the recent introduction of:

- Early morning 'white board tool box' meetings to enhance communication between both perioperative and surgical units; and



- The appointment of a Specialty Coordinator to enhance the service to and communication with orthopaedic surgeons.

Also during 2016-17 a number of other initiatives were introduced in the Palliative Care Program which enhanced/will enhance the patient and family experience, some of which may eventually be supported by the Bethesda Foundation:

- A volunteer art psychotherapist to assist with patients expressing certain emotions through painting or crayons;
- An audit and review of care of the motor neurone disease (MND) patient with a view to improve

systems and processes related to care;

- Dignity therapy training for volunteers to ensure Bethesda is creating and operationalising an approach to care that supports and affirms patient dignity and personhood; and

- Music therapy - we examined the potential benefits of providing a harp player on the ward for patients and families.

Bethesda's commitment to infection prevention and control continued throughout 2016-17, with the ongoing strengthening of systems and governance for the control of healthcare acquired infections. Some of the key

initiatives in place throughout the year were:

- A successful Organisation-wide survey through ACHS (Australian Council on Healthcare Standards) with Standard 3: preventing and controlling healthcare associated infections;
- Continued audit/feedback/education to staff, visiting medical officers and volunteers to meet the requirements of Standard 3 including expanding the membership of the Infection Prevention Portfolio holder group to include representation from the Hotel Services department in recognition of the importance of these staff in the prevention and

control of healthcare associated infection;

- Completion of the Australasian College of Infection Prevention and Control (ACIPC) Foundations of Infection Prevention and Control course by two registered nurses which has contributed to the sustainability and robustness of the program at Bethesda;
- Surveillance programs continued with HISWA (WA Department of Health's Public Health Division, Health Infection Surveillance Unit) data submission and benchmarking demonstrating:
 - o Nil reported surgical site infection in the arthroplasty cohort;

- o Nil reported staphylococcus aureus bacteraemia;
- o Rate of hospital identified clostridium difficile remains low.
- Bethesda's Hand Hygiene Program continued with the compliance rate at 83% (national benchmark 80%);
- Introduction of PVC (polyvinyl chloride) recycling initiative hospital-wide to make a contribution to reducing landfill and decreasing environmental footprint;
- Continued attention to the Bethesda's antimicrobial stewardship initiative with an established audit program

- including submission of data to the Hospital National Antimicrobial Prescribing Survey (Hospital NAPS) and the Surgical National Antimicrobial Prescribing Survey (SNAPS);
- Review of current and development of additional surgical prophylaxis guidelines for surgical specialties;
- Establishment of craft groups for orthopaedic surgery, plastic surgery, general surgery with urological, gynaecological and maxillofacial surgery groups scheduled in the coming year; and
- A brochure related to antibiotic prescribing was developed.

Strategic Domain 4:

INNOVATION

Strategic Goals

- 4.1 Effectively deploy technologies to support the business objectives.
- 4.2 Embed activities that result in an agile, responsive and resilient health service that anticipates and responds to need/opportunity.
- 4.3 Provide the conditions, culture, environment, and opportunities that improve engagement and enable staff to excel.
- 4.4 Deliver asset lifecycle maintenance capability to maximise the use of physical infrastructure and plan for future innovative investment.

The 2016-17 year was marked by a continuing investment in the examination of technologies that will support the Bethesda business and ensure the Organisation is poised for future opportunities, ensuring the enhancement of the patient/surgeon/customer experience and the increase in efficiency.

The work around the selection of a new phone system commenced in 2016-17, with the intention to find a more modern phone system that will assist to further personalise communication, improve efficiency, facilitate streamlined collaboration and knowledge transfer, allow integration of communications and assist in delivery of front-line care across a multi-site/mobile workforce cost effectively.

With the increasing concerns across businesses and industries, it was timely that an external review be undertaken at Bethesda to assist in ensuring the appropriate controls are in place to manage this risk of cyber security. A cyber security audit was undertaken,

with the assessment being completed in 2 parts:

- Penetration testing /internet security - a network-based infrastructure vulnerability assessment and penetration testing as well as a web-based application security assessment and penetration testing against any web applications or web sites that are present on Bethesda Hospital's Internet-facing systems; and
- Information security assessment in order to identify the range of controls and processes currently implemented, and determine the level of maturity of each.

During 2016-17, a new finance management information (FMIS) was selected following a comprehensive tender process with the aim of finding a system that had 'fit for purpose' scalable business systems and solutions that will help position Bethesda for future growth. The new system will be implemented in 2017-18.



Exceptional progress continued to be made in the area of occupational safety and health (OSH) during 2016-17, with the achievement of a further period of Worksafe WA Platinum Award status (now achieved for a third consecutive term) being the State's highest accolade for workplace safety. Bethesda remains the only private hospital in WA to be in receipt of the award.

Bethesda received an overall rating of 95.6% across the five (5) elements:

- Management commitment = 97%;
- Planning = 93%;
- Consultation and reporting = 94%;
- Hazard management = 100%; and
- Training and supervision = 94%.

A platinum certificate is awarded by WorkSafe to organisations with safety management systems that adequately address the five (5) key elements and are effectively applied in the workplace. Also, there is a requirement to achieve a score of 90% or more in every element and other stringent requirements related to, inter alia, Lost Time Injury (LTI) Rate.



The WorkSafe WA assessor documented this comment in the final report:

“The commitment to continuous improvement in health and safety, within the Organisation, was evident from the formal interviews and informal questions asked from a variety of people ranging from the Chief Executive Officer through to workers. The efforts put in by the Occupational Health and Safety Manager with the support of the Chief Executive Officer, in creating a culture of empowerment, consultation and communication is to be commended.”

In October 2016, Bethesda received the highest level of award from the Town of Claremont for their ‘Scores on Doors’ program, being one of 6 establishments in Claremont to attain this level. This new and innovative initiative saw businesses in Claremont displaying a star rating following assessment by the Town’s environmental health officers, being a program based on unannounced mandatory audits for restaurants, hotels, cafes, hospitals and aged care facilities.

Also, during 2016-17, the Western Australia Chapter of the Australian Institute of Building announced

the Professional Excellence in Building Awards for 2017 (category - commercial construction \$5 million to \$25 million). The Professional Excellence Award at Western Australia level was given to Cockram Construction for the Bethesda Operating Theatre Expansion Project. The project was underscored by the complexity of the site and the innovation that was required to overcome same.

During 2016-17, preliminary works were undertaken for the building main switchboard replacement, which is due to occur over the Christmas 2017 period. The board

is currently at full capacity, with demand increasing with hospital expansion over the last few years. An upgrade was assessed to be necessary as part of ensuring the sustainability of the Hospital operations as well as supporting future growth.

Strategic Domain 5:

SUSTAINABILITY

Strategic Goals

- 5.1 Build financial strength and long-term viability.
- 5.2 Identify and create new sources of revenue and maximise existing sources, building on our foundation for the longer-term success of Bethesda.
- 5.3 Create value through effective and efficient commercial partnerships.
- 5.4 Ensure accountable governance at all levels with all relevant legislative and audit requirements met consistently.

During 2016-17 all strategic activities continued to be steered by a strong and stable leadership team who have a major focus on the financial stewardship of the Organisation. In our quest to achieve financial strength and long-term viability, our strategic work conducted throughout the year focussed not only on future programs and services that meet the healthcare needs of the community, but also on those that Bethesda is able to efficiently and viably operate. The principle of sound stewardship of resources with prudent risk management has underpinned all decision making on future care and service planning.

Underpinned by principles of responsible stewardship, the Bethesda's leadership team understands the imperative for growth, intended to provide a more sustainable base upon which to further Bethesda's mission, a more secure future for all our staff to extend their skills and career opportunities and a higher profile and stronger reputation to continue

attracting the best healthcare professionals. All of this will allow Bethesda to continue its work as Matron Beryl Hill, our founder intended when the Organisation was established in 1943.

The Board of Directors revised Bethesda's corporate risk profile during the year due to the changes in the current private hospital landscape, continuing the associated risk rating activities as part of their commitment to improving and sustaining high levels of corporate governance. The risk profile included very clearly articulated risk prevention and minimisation strategies that are in place and regularly reviewed.

Monitoring what we do underpins our commitment to delivering excellence and continuous improvement, therefore Bethesda continually measures how well we are performing across the Organisation. This performance measurement includes clinical indicator monitoring, clinical and non-clinical audits, independent

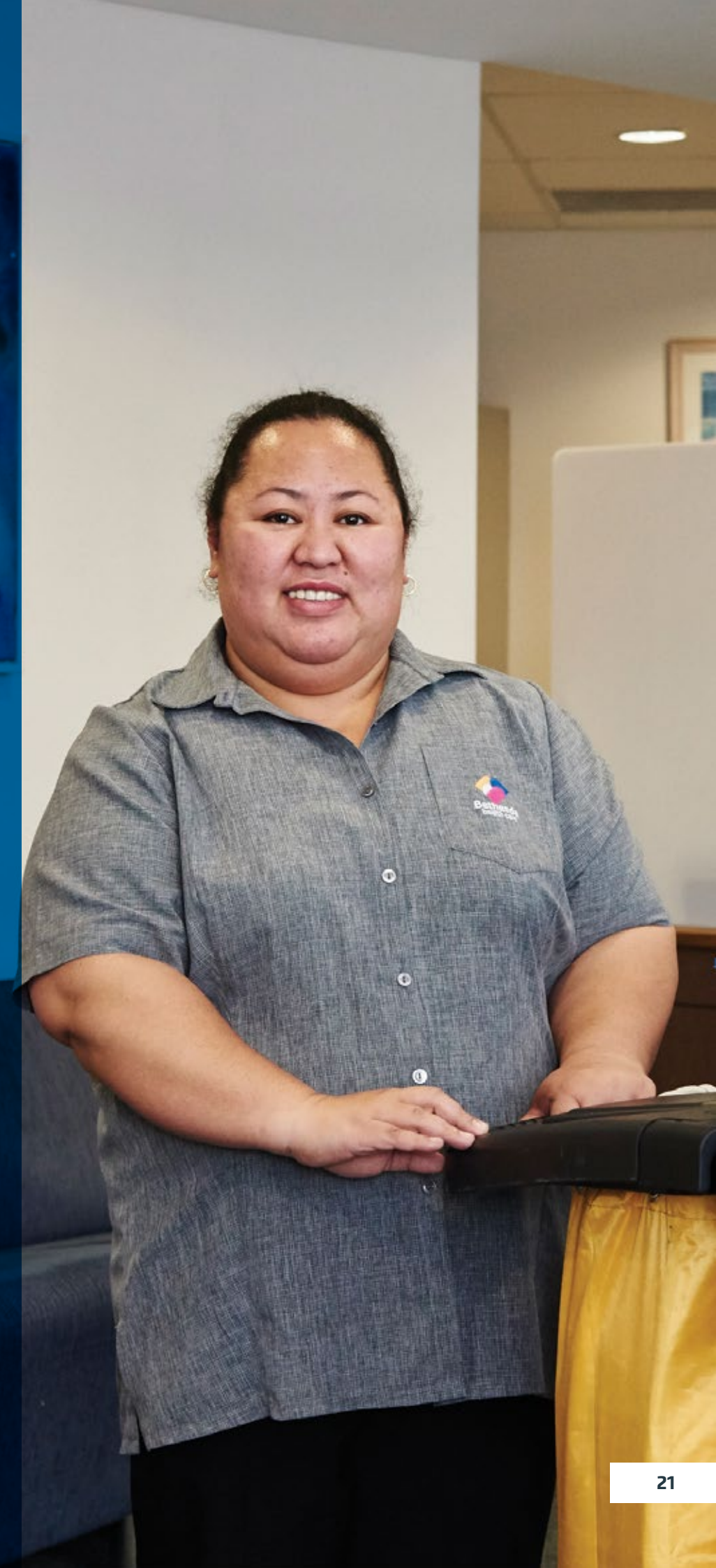
stakeholder surveys, patient feedback mechanisms and accreditation surveys.

To ensure that Bethesda is performing at the highest level, formal benchmarking continued throughout 2016-17:

- The Palliative Care Outcomes Collaborative (PCOC);
- National Standards Assessment Program (for palliative care) (NSAP);
- National Antimicrobial Prescribing Survey (NAPS);
- Surgical National Antimicrobial Prescribing Survey pilot (SNAPS);
- National Antimicrobial Utilisation Surveillance Program (NAUSP);
- WA Department of Health's Public Health Division, Health Infection Surveillance Unit (HISWA);
- Australian Commission on Safety and Quality in Health Care; and
- Australian Council on Healthcare Standards (ACHS) clinical indicator program.

Bethesda is one of 113 palliative care specialist services across Australia contributing to the PCOC benchmarking data. During 2016-17, Bethesda was formally advised that it was one of ten services in Australia to achieve outstanding results against Australian benchmarks for palliative care (period Jul - Dec 2016).

As well as the aforementioned, Bethesda benchmarks its performance against other hospital groups (not-for-profit and publicly listed companies) including other stand-alone private hospitals in Australia, seeking continually to improve our performance in all areas.



Board of Directors

Bethesda's Board of Directors have many years of combined experience in leading and managing successful businesses, including health related organisations and hospitals. As a group they have held senior positions in health and aged-care related entities and private companies, having influence on the future of healthcare in Australia. Combined with strong finance and clinical skills, there is a solid corporate governance structure for overseeing the achievement of Bethesda Health Care's business objectives, including mission.



Dr Neale Fong
 Executive Chairman
 Chairman, Nomination and Remuneration Committee

Dominic Bourke
 Deputy Board Chairman
 Chairman, Governance Committee

Tri Suseno
 Board Director
 Chairman, Audit, Risk and Compliance Committee



Richard Leaver
 Board Director

Dr Alister Turner
 Board Director

Yasmin Naglazas
 Executive Director
 Chief Executive Officer

Medical Advisory Committee



David Sofield MBBS,
 FRACSE RCS (Edin.),
 FRACS (Urology)
 Chairman

Professor Roger Hart MD
 FRANZCOG FRCOG CREI
 Deputy Chairman

Sven Goebel
 MD (Germany),
 FRACS (orthopaedics),
 Fellow AOA

Professor David Playford
 MBBS (WA), FRACP (General Medicine),
 FRACP (Cardiology),
 PhD (UWA), FCSANZ



Toby Leys MBBS (WA),
 FRACS (Orthopaedics), Fellow AOA

Gavin Bowra MBBS,
 FANZCA, FRACS

Richard Martin MBChB (Dunedin),
 FRACS

Franc Henze MD,
 DMD, BScDent (Hons),
 FRACDS, FRACDS (OMS),
 GradCertAviationMed, JP

Bethesda's Medical Advisory Committee comprises a group of visiting medical officers who broadly represent the specialties at the hospital. The MAC meets every 2 months for 3 back-to-back meetings working collaboratively with the CEO to ensure the clinical standards and patient care at Bethesda are at superior levels.

Hospital Management Committee

Bethesda has an extremely committed team of individuals who form the Hospital Management Committee. As a group, they are responsible for ensuring the various business activities of their respective departments are aligned to the strategic plan.



Deborah Bell, Executive Manager
Clinical and Support Services/
Perioperative Services Manager

Luke Pasotti
Manager Business Performance and
Development/Capital Projects

Colin Chester
Financial Controller

Julia Morison
Manager
Finance



Libby Oakes
Manager
Infection Prevention and Control

Sally Winfield
Clinical Nurse Manager
Surgical

Glenys Thomas
Clinical Nurse Manager
Palliative Care

Philippe Tercier
Engineer



Rohitha (Roh) Siriwardena
Manager
Hospitality Services

Dr Marie Murphy
Manager
Learning and Development

Michelle Olins
Manager
Human Resources

Melody Miles
Manager
Safety, Quality and Risk



SPECIALISTS ACCREDITED TO PRACTICE

AT BETHESDA HEALTH CARE

ORTHOPAEDICS

Peter Annear
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Grant Booth
Orthopaedic Surgeon
Perth Shoulder Clinic
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9340 6355

Jens-Ulrich Buelow
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

David Colvin
Orthopaedic Surgeon
Western Orthopaedic Clinic
Suite 213 - 25 McCourt Street
Subiaco, WA, 6008
9489 8788

Peter D'Alessandro
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Jeff Ecker
Orthopaedic Surgeon
Jeff Ecker Clinic
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9489 8744

Travis Falconer
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Sven Goebel
Orthopaedic Surgeon
Perth Shoulder Clinic
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9340 6355

Peter Hales
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Benjamin Hewitt
Orthopaedic Surgeon
Orthology
48 Outram Street
West Perth, WA, 6005
9322 1990

Gregory Hogan
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Gregory Janes
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Angus Keogh
Orthopaedic Surgeon
Western Orthopaedic Clinic
Suite 213 - 25 McCourt Street
Subiaco, WA, 6008
9489 8784

Paul Khoo
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Omar Khorshid
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Li-On Lam
Orthopaedic Surgeon
Orthopaedics WA
Suite 15, Wexford Medical Centre
3 Barry Marshall Parade
Murdoch, WA, 6008
9312 1135

Toby Leys
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Antony Liddell
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Patrick Michalka
Orthopaedic Surgeon
Patrick Michalka Clinic
HULC, Suite 12, Level 2
57 Shenton Avenue
Joondalup, WA, 6027
6314 1198

Johan Mostert
Orthopaedic Surgeon
Southern Cross Orthopaedic Group
105/9 Salvado Rd
Subiaco, WA, 6008
9200 2270

Andrej Nikoloski
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Alex O'Beirne
Orthopaedic Surgeon
Western Orthopaedic Clinic
Suite 213 - 25 McCourt Street
Subiaco, WA, 6008
9489 8799

Gig Pisano
Orthopaedic Surgeon
29 Anstruther Road
Mandurah, WA, 6210
9535 9752

Ross Radic
Orthopaedic Surgeon
Perth Orthopaedic & Sports
Medicine Centre
31 Outram Street
West Perth, WA, 6005
9212 4200

Brendan Ricciardo
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Matthew Scaddan
Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9230 6333

Aaron Tay
Orthopaedic Surgeon
Hollywood Orthopaedic Group
Hollywood Medical Centre
Suite 3 - 85 Monash Avenue
Nedlands, WA, 6009
9389 3866

Allan Wang
Orthopaedic Surgeon
Murdoch Orthopaedic Clinic
Murdoch Medical Centre
100 Murdoch Drive
Murdoch, WA, 6150
9366 1577

Colin Whitewood
Orthopaedic Surgeon
Hollywood Orthopaedic Group
Hollywood Medical Centre
Suite 3 - 85 Monash Avenue
Nedlands, WA, 6009
9389 3833

Simon Zilko
Orthopaedic Surgeon
Western Orthopaedic Clinic
Suite 13, Wexford Medical Centre
3 Barry Marshall Parade
St John of God Hospital Murdoch
Murdoch, WA, 6150
9489 8700

GYNAECOLOGY

Michael Aitken
Gynaecologist
Perth O+G Clinic
Suite 209, SJOG Medical Centre
25 McCourt Street
Subiaco, WA, 6008
9382 9435

Wei-Ying Chua
Gynaecologist
Perth Women's Specialist Clinic
Suite 31 - Level 2
Wexford Medical Centre
3 Barry Marshall Drive
Murdoch, WA, 6150
9332 1876

Steven Harding
Gynaecologist
177 York Street
Subiaco, WA, 6008
6380 1864

Roger Hart
Gynaecologist
Fertility Specialists WA,
University Department of
Obstetrics + Gynaecology - KEMH
374 Bagot Road
Subiaco, WA, 6008
9340 3031

Tamara Hunter
Gynaecologist
Fertility Specialists WA
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9284 2333 (FSWA)
9388 7780 (Dr T Hunter Rooms)

Krish Karthigasu
Gynaecologist
Hollywood Medical Centre
Suite 32 - 85 Monash Avenue
Nedlands, WA, 6009
9389 8900

Robyn Leake
Gynaecologist
Hollywood Specialist Centre
Unit 33/85 Monash Avenue
Nedlands, WA, 6009
9389 5065

John Love
Gynaecologist
Perth O+G Clinic
Suite 209, SJOG Medical Centre
25 McCourt Street
Subiaco, WA, 6008
9382 9435

Panos Maouris
Gynaecologist
Hollywood Medical Centre
Suite 17 – 85 Monash Avenue
Nedlands, WA, 6009
9389 9188

Richard Murphy
Gynaecologist
7 Ellen Street
Subiaco, WA, 6008
9200 6140

Chris Nichols
Gynaecologist
Fertility Specialists WA
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9284 2333

Roger Perkins
Gynaecologist
Suite 7 – 10 McCourt Street
West Leederville, WA, 6007
9388 9099

Erica Shellabear
Gynaecologist
Mounts Bay Gynaecology
Suite 50 - 146 Mounts Bay Road
Perth, WA, 6000
9481 1581

Kah-Lim Tay
Gynaecologist
Glengarry Specialist Centre
Suite 6 – 64 Arnisdale Road
Duncraig, WA, 6023
9246 2299

Lucy Williams
Gynaecologist
Dr Lucy Williams
Hollywood Medical Centre
Suite 17 – 85 Monash Avenue
Nedlands, WA, 6009
9389 9188

Doreen Yeap
Gynaecologist
Hollywood Medical Centre
Suite 32 – 85 Monash Avenue
Nedlands, WA, 6009
9389 890022

Fertility Specialist WA
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9284 2333

Michael Aitken
Gynaecologist

Wei-Ying Chua
Gynaecologist

Roger Hart
Gynaecologist

Tamara Hunter
Gynaecologist

John Love
Gynaecologist

Roger Perkins
Gynaecologist

Doreen Yeap
Gynaecologist

UROLOGY

Trenton Barrett
Urological Surgeon
West Coast Urologists
Suite 51 – Level 5
146 Mounts Bay Road
Perth, WA, 6000

Matthew Brown
Urological Surgeon
Urology West
Suite 23 – Level 1, Wexford Centre
Barry Marshall Parade
Murdoch, WA, 6150
6189 2970

Tanya Ha
Urological Surgeon
Murdoch Urology
Suite 43 – Level 2
Wexford Medical Centre,
3 Barry Marshall Parade
Murdoch, WA, 6150
9313 8830

Melvyn Kuan
Urological Surgeon
Melvyn Kuan Urology
2 Antony Street
Palmyra, WA, 6157
9339 8893

Sunny Lee
Urological Surgeon
Antony Street Specialist Centre
6 – 8 Antony Street
Palmyra, WA, 6157
6430 8128

Mikhail Lozinskiy
Urological Surgeon
Waikiki Specialist Centre
221 Willmott Drive
Waikiki, WA, 6169
9528 7734

David Sofield
Urological Surgeon
2 Antony Street
Palmyra, WA, 6157
9339 1932

Andrew Tan
Urological Surgeon
Perth Urology Clinic
Suite 15 – 85 Monash Avenue
Nedlands, WA, 6009
9322 2435

ONCOPLASTICS

Farah Abdulaziz
Surgeon
Dr Farah Abdulaziz
Suite 36 – 95 Monash Avenue
Nedlands, WA, 6009
9386 5814

Lee Jackson
Surgeon
Perth Specialist Breast Care
St John of God Subiaco Clinic
Suite 305A – 25 McCourt Street
Subiaco, WA, 6008
9382 8999

Richard Martin
Surgeon
Mount Medical Centre
Suite 5 – 140 Mounts Bay Road
Perth, WA, 6000
9321 0853

Palan Thirunavukkarasu
Surgeon
Mount Medical Centre
Suite 5 – 140 Mounts Bay Road
Perth, WA, 6000
9321 0853

Wen Chan Yeow
Surgeon
Suite 37 – Murdoch Medical Centre
100 Murdoch Drive
Murdoch, WA, 6150
9332 7770

(also at Suite 305 – Subiaco
Clinic, 25 McCourt Street
9382 4622 Subiaco)

GENERAL SURGERY

Farah Abdulaziz
Surgeon
Suite 36 – 95 Monash Avenue
Nedlands, WA, 6009
9386 5814

Ruth Blackham
Surgeon
Western Surgical Health
Suite 2 – 95 Monash Avenue
Nedlands, WA, 6009
6424 8596

Mohan Jayasundera
Surgeon
Dr Mohan Jayasundera
Suite 27 – 100 Murdoch Drive
Murdoch, WA, 6150
9391 1116

Dean Lisewski
Surgeon
Perth Thyroid Cancer Clinic
Wexford Medical Centre
Suite 78 – 3 Barry Marshall Parade
Murdoch, WA, 6150
9310 7878

David Oliver
Surgeon
Suite 50 – 100 Murdoch Drive
Murdoch, WA, 6150
9460 0041

Sue Taylor
Surgeon
Circle of Care
Suites 1 & 2 – 95 Monash Avenue
Nedlands, WA, 6009
6424 8596

Palan Thirunavukkarasu
Surgeon
Mount Medical Centre
Suite 5 – 140 Mounts Bay Road
Perth, WA, 6000
9321 0853

Wen Chan Yeow
Surgeon
Suite 37 – Murdoch Medical Centre
100 Murdoch Drive
Murdoch, WA, 6150
9332 7770
(also at Suite 305 – Subiaco
Clinic, 25 McCourt Street
9382 4622 Subiaco)

PAIN MANAGEMENT

Stephanie Davies
Pain Management
Painless Clinic
Unit 5/136 Railway Street
Cottesloe, WA, 6011
0412 933 419

Patrick Coleman
Pain Management
Claremont Path Clinic
12/237 Stirling Hwy
Claremont, WA, 6010
08 9385 1323

John Salmon
Pain Management
Unit 2/89 Forrest Street
Cottesloe, WA, 6011
9284 6005

Pavla Walsh
Pain Management
WA Specialist Pain Services
(WASPS)
Unit 5/136 Railway Street
Cottesloe, WA, 6011
0412 933 419

PLASTIC SURGERY

Bruce Allbrook
Plastic Surgeon
R.B. Allbrook – Plastic Surgeon
17 Richardson Street
West Perth, WA, 6005
9321 9590

Christopher Allen
Plastic Surgeon
St John of God Health Care
Level 3, Suite 315 – 25 McCourt Street
Subiaco, WA, 6008
9382 4811

Lewis Blennerhassett
Plastic Surgeon
Subiaco Plastic Surgery
69 Thomas Street
Subiaco, WA, 6008
9381 6977

Sharon Chu
Plastic Surgeon
Redimed
1 Frederick Street
Belmont, WA, 6104
9230 0900

David Gillett
Plastic Surgeon
Suite 1 – 136 Railway Street
Cottesloe, WA, 6011
9284 4966

Mark Hanikeri
Plastic Surgeon
WA Plastic Surgery Centre
Suite 215 – 25 McCourt Street
Subiaco, WA, 6008
9380 0311

Matthew Hansen
Plastic Surgeon
7 Richardson Street
West Perth, WA, 6005
9321 2612

Timothy Hewitt
Plastic Surgeon
Suite 317 – 25 McCourt Street
Subiaco, WA, 6008
9388 9222

Mark Lee
Plastic Surgeon
Suite 317 – 25 McCourt Street
Subiaco, WA, 6008
9382 3340

Daniel Luo
Plastic Surgeon
Redimed
1 Frederick Street
Belmont, WA, 6104
9230 0900

Hanh Nguyen
Plastic Surgeon
Redimed
1 Frederick Street
Belmont, WA, 6104
9230 0900

Paul Quinn
Plastic Surgeon
Quinn Plastic Surgery
44 Churchill Avenue
Subiaco, WA, 6008
9388 8886

Peter Randle
Plastic Surgeon
Hollywood Medical Centre
Suite 61 – 85 Monash Avenue
Nedlands, WA, 6009
9386 2499

Craig (Brenton) Smith
Plastic Surgeon
17 Colin Street
West Perth, WA, 6005
9321 4420

Guy Watts
Plastic Surgeon
Level 1, 51 Colin Street
West Perth, WA, 6005
9286 1600

EAR, NOSE & THROAT & FACIAL PLASTIC SURGERY

Pedram Imani
ENT Surgeon
Imani Facial Plastic Surgery & Cosmetic Specialist
Suites 3 & 4, 40 St. Quentin Avenue
Claremont, WA, 6010
9230 7300

ORAL & MAXILLOFACIAL

Kim Bennet
Oral & Max Facial Surgeon
Suite 2 – 1 Walker Avenue
West Perth, WA, 6005
9322 7363

Harris Greenberg
Oral & Max Facial Surgeon
70 Churchill Avenue
Subiaco, WA, 6008
9371 8585

Franc Henze
Oral & Max Facial Surgeon
Oral & Maxillofacial
Surgery of WA
235 Wanneroo Road
Balcatta, WA, 6021
9344 3907

Evan Kakulas
Oral & Max Facial Surgeon
Suite 2 – 1 Walker Avenue
West Perth, WA, 6005
9322 7363

Sophie Mougos
Oral & Max Facial Surgeon
Suite 11 – First Floor 178
Cambridge Street
Wembley, WA, 6014
9381 6586

Leon Smith
Oral & Max Facial Surgeon
OMF Surgery
Suite 11 – 176 Cambridge Street
Wembley, WA, 6014
9381 6686

Nathan Vujcich
Oral & Max Facial Surgeon
Suite 2 – 1 Walker Avenue
West Perth, WA, 6005
9322 7363

PALLIATIVE CARE

Keiron Bradley
Palliative Care Specialist
Palliative Care Unit
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9340 6311

Felicity Hawkins
Palliative Care Specialist
Palliative Care Unit
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9340 6311

Paula Moffat
Palliative Care Specialist
Palliative Care Unit
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9340 6311

Sarah Pickstock
Palliative Care Specialist
Silver Chain Hospice Care Service
6 Sundercombe Street
Osbourne Park, WA, 6017
9242 0242

Kevin Yuen
Palliative Care Specialist
Palliative Care Unit
Bethesda Hospital
25 Queenslea Drive
Claremont, WA, 6010
9340 6311

SPECIALISTS ACCREDITED TO CONSULT
AT BETHESDA HEALTH CARE

CARDIOLOGY

Jenny Deague
Cardiologist
Director of Cardiology
Joondalup Health Campus
Shenton Avenue
Joondalup, WA, 6027
9400 9372

David Playford
Cardiologist
Mount Medical Centre
146 Mounts Bay Road
Perth, WA, 6000
9485 0945

Rafeeq Samie
Cardiologist
Hearts West – Murdoch
Suite 59 – 100 Murdoch Drive
Murdoch, WA, 6150
9391 1234

DERMATOLOGY

Roland Brand
Dermatologist
51 Railway Parade
Mt Lawley, WA, 6050
6500 1299

Christopher Clay
Dermatologist
Karrinyup Dermatology
5 Cheddar Place
Karrinyup, WA, 6018
9245 3376

ENDOCRINOLOGY

David Hurley
Endocrinologist
Kirkman House
10 Murray Street
Perth, WA, 6000
9224 1477

Dean Lisewski
Endocrinologist
Perth Thyroid Cancer Clinic
Wexford Medical Centre
Suite 78 –
3 Barry Marshall Parade
Murdoch, WA, 6150
9310 7878

GENERAL MEDICINE

Tony Morgan
Physician
Suite 60 – 85 Monash Avenue
Nedlands, WA, 6009
1300 887 997

HAEMATOLOGY

Ross Baker
Haematologist
Haematology West
37/ 85 Monash Avenue
Nedlands, WA, 6009
9200 2236

Julian Cooney
Haematologist
Western Diagnostics
74 McCoy Street
Myaree, WA, 6154
9317 0999

Andrew McQuillan
Haematologist
Q Medical Consulting
Suite 52 – 85 Monash Avenue
Nedlands, WA, 6009
9386 1811

Ramdas Tampi
Haematologist
WA Specialist Clinic
Clinipath Pathology
310 Selby Street North
Osbourne Park, WA, 6017
9371 4536

INFECTIOUS DISEASE

Miles Beaman
Microbiologist
Western Diagnostic Pathology
74 McCoy Street
Myaree, WA, 6154
9317 0999

Smathi Chong
Physician
Clinipath Pathology
310 Selby Street North
Osbourne Park, WA, 6017
9371 4200

Duncan McLellan
Physician
Western Diagnostic Pathology
74 McCoy Street
Myaree, WA, 6154
9317 0999

NEUROLOGY

Bill Carroll
Neurologist
SJOG Neurology
Suite 314 – 25 McCourt Street
Subiaco, WA, 6008
9381 7958

PSYCHIATRY

Roger Paterson
Psychiatrist
Hollywood Specialist Centre
Suite 37 – 95 Monash Avenue
Nedlands, WA, 6009
9389 5155

Mathew Samuel
Psychiatrist
Hollywood Medical Centre
Suite 19 – 85 Monash Avenue
Nedlands, WA, 6009
6382 0880

RESPIRATORY & SLEEP MEDICINE

Jack Philpott
Respiratory Physician
Sleep WA: Perth Sleep
Disorders Centre
Suite 38 – 85 Monash Avenue
Nedlands, WA, 6009
9386 7244

RHEUMATOLOGY

Patrick Cheah
Rheumatologist
Suite 12 – 19, 21 Outram Street
West Perth, WA, 6005
9321 3079





Personalised Care

25 Queenslea Drive Claremont WA 6010

+61 (8) 9340 6300 bethesda.org.au



Like us on Facebook