



Celebrating

70 years



Annual Report 2014



This page: General Surgeon, Mr Richard Martin presents at Bethesda's GP Education program in partnership with the Royal Australian College of General Practitioners.

Front cover: (clockwise from top) Bethesda Nurses celebrate together at Bethesda's Annual Remembrance Day, Melody Miles, Manager of Occupational Safety and Health receiving the Worksafe WA Platinum Award – the State's highest accolade for workplace health and safety, Bethesda Founder Matron Beryl Hill nursing patients.

WELCOME

Our Mission

Our Mission is to deliver the highest quality healthcare experience for patients. We do this by embracing Christian-based values and working together to express God’s love through a caring expression of kindness, tolerance and tenderness.

Our Vision is to be the preferred choice for doctors, staff and patients and be recognised for the provision of high quality, medium acuity surgical services and palliative care.

Our Values

Teamwork	We create an environment of unity and togetherness.
Respect	We recognise and acknowledge the uniqueness and value of every individual.
Integrity	We demonstrate honesty and trust.
Compassion	We work to express God’s love through a caring expression of kindness, tolerance and tenderness.
Excellence	We excel in all that we do so that we can promote the mission of our hospital.
Professionalism	We have pride in the high level of care and service we offer.



Contents

About Bethesda Hospital.....	1
The Year in Review	2-4
Strategic Goal 1.....	5
Strategic Goal 2.....	7 - 8
Strategic Goal 3.....	9
Strategic Goal 4.....	10
Strategic Goal 5.....	11 - 12
Strategic Goal 6.....	13
Hospital Management Committee.....	14
List of Specialists.....	15 - 19

ABOUT

Bethesda Hospital is an independent acute surgical and specialist palliative care hospital situated on the stunning shores of Perth's picturesque Swan River, overlooking tranquil Freshwater Bay in Claremont. It has been providing care and services to the Western Australian community for 70 years.

With 88 beds comprising of 68 overnight beds and 20 day procedure beds and modern and comfortable facilities, Bethesda Hospital offers a range of clinical specialists and onsite services that ensures our dedicated team continues our tradition of excellence in patient care for years to come.

Bethesda's beginnings are affiliated with the Churches of Christ and although the Hospital business is managed separately from Church affairs, these important linkages are held dear to Bethesda and are evident in everything we undertake.

The Hospital's facilities include 7 operating theatres, a day procedure unit, a range of diagnostic services and medical consulting suites.

Surgical specialties include orthopaedics, urology, general surgery, gynaecology, plastic and reconstructive, breast cancer surgery, fertility, vascular, pain management, oral/maxillofacial and sleep studies.

Along with a dedicated surgical ward, Bethesda Hospital also has an in-patient Palliative Care Unit and the Palliative Ambulatory Services (North) with both programs being renowned for their superior reputation of specialised care for those who are in their last stages of life.

Bethesda Hospital is a not-for-profit organisation, incorporated under the Associations Incorporation Act 1987 (Western Australia) reporting to the Association members, at least annually, at an Annual General Meeting.

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Bethesda Board
of Directors

Back row (left to right): Alister Turner (Director), John Hickey (Director), Dominic Bourke (Director) and Richard Leaver (Director)

Front row (left to right): Yasmin Naglazas (Director and CEO) and Dr Neale Fong (Board Chairman)



**Providing care
and services to
the Western
Australian
community for
70 years.**



THE YEAR IN REVIEW

The 2013-14 financial year was an exciting period for Bethesda Hospital ("Bethesda") and one of great progress and achievement in many areas. With the Bethesda Board of Directors ("the Board") and the Executive and Management Teams working together, improvements were achieved in all aspects of the business. The key focus remained on ensuring the efficiency of current operations and achieving high levels of satisfaction from all our 'customers'; including but not limited to, patients, their families, visiting medical officers, suppliers, staff and the community. At the same time significant effort was afforded to Bethesda's Strategic Development Plan and a major initiative – the development of two new operating theatres and associated facilities, including a modern surgeon and staff lounge and an expanded change room area on the floor below the theatre suite.

In December/January of 2013-14 the appointments of project manager, Johnstaff, Peter Hunt Architects and Ralph Beattie Bosworth as quantity surveyors occurred as the operating theatre expansion project got underway, with the concept development and schematic design phases completed by the end of 2013-14. The project has its challenges from a structural perspective, however, significant attention is being paid to the risk profile, and resources and expertise have been allocated accordingly.

The Board commissioned a number of reviews throughout the year, designed to address important issues of governance and accountability going forward, particularly as the Hospital was positioning itself for growth and expansion.

The results of the review on governance and accountability along with the review of Bethesda's future as a faith-based

organisation were incorporated into a brand revitalisation process during 2013-14, a process that was identified as being a core component of Bethesda's growth strategy. The Board considered that strengthening the Bethesda brand would assist in effectively positioning Bethesda in the 'hearts and minds' of key stakeholder groups, specifically:

- Growing surgeon usage of facilities;
- Attracting and retaining staff and volunteers;
- Attracting patients to the Hospital;
- Securing government funding; and
- Attracting funding and donations from businesses and the wider community.

Most stakeholders consulted during the review acknowledged that Bethesda's approach to patient care had its foundation in its Christian heritage. Overwhelmingly, no external stakeholder felt this should be forgotten, understanding the importance of Bethesda's values continuing to live through the Organisation to maintain the recipe that has made Bethesda successful.

The brand revitalisation process resulted in the confirmation of the key attribute of 'personalised care' as being the future core brand value from which to leverage in Bethesda's marketing strategy.

This core brand value is supported by four brand pillars, and connects the current brand position to where the brand will develop to in the future. Personalised care means approaching all tasks with patient needs at the centre, with a view to offering an experience beyond what any other healthcare organisation is willing to offer.



Those four brand pillars are:

1. Heritage

- Understanding and acknowledging the history of Bethesda and the key values that have shaped the hospital into what it is today; and
- The different work that is conducted at Bethesda and the role it plays in the overall brand.

2. Community

- Awareness of the impact Bethesda has within the local community;
- The connection with the Christian heritage; and
- The atmosphere and spirit amongst medical staff, employees and volunteers at Bethesda.

3. Individuality

- The treatment of patients as individuals based on an understanding of their healthcare needs; and
- The medical staff and employees at Bethesda who work towards providing healthcare solutions tailored to each individual.

4. Innovation

- Bethesda's approach to surgery and patient care; and
- Bethesda's move towards providing the latest in patient care and surgical techniques.

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The brand revitalisation process resulted in a decision to rename Bethesda Hospital to Bethesda Health Care (signifying the future growth strategy) as well as a new logo that will be implemented during 2014-15.

Preliminary work to establish the Bethesda Foundation was conducted during 2013-14 as a Company Limited by Guarantee, a not-for-profit organisation, constituted under the Corporations Act 2001 (Cth). The Foundation's charter is to:

- Provide resources to initiate innovative and exceptional clinical and palliative care practices;
- Provide resources for equipment identified as an area of need to ensure the quality and comfort of our patients;
- Support research and education to foster innovative thinking on current and future health care issues;
- Support Christian mission projects locally and throughout Australia; and
- Provide an opportunity for the local community to support the mission and service of Bethesda Hospital.



The Bethesda Foundation will be formally established in 2014-15.

The inaugural Patron's Group of the Bethesda Foundation have all individually had success as business people and philanthropists. Rhonda Wyllie (Chair, Patron's Group), Maryanne Bell and Russell James are all individuals who have a strong connection with Bethesda Hospital as well as personal experiences that have drawn them to give back to the community and contribute positively to society.

Jeff Ovens left the Board during the year after almost five years as a Director, including his appointment on the Finance and Audit Committee. His contribution during a very important and significant period in Bethesda's history has been valued and appreciated.

Mr Alister Turner, Plastic Surgeon, retired from the Medical Advisory Committee (MAC) during 2014-15, a position he has held for 15 years. Mr Turner has been a central figure in the development and fostering of partnerships with clinicians that have contributed to the safe, high quality personalised care for which Bethesda is known. He is very highly regarded by his peers as well as by the nursing staff and others at Bethesda, and his influence will continue through his Board position.

Urologist Dr David Sofield and Gynaecologist Professor Roger Hart were appointed as the new chairperson and vice-chairperson of the MAC respectively. Dr Sofield is a urological surgeon who has worked at Bethesda Hospital for nearly ten years, specialising in urological cancer surgery and urethral reconstructive surgery, including management of male urinary incontinence post radical prostatectomy. He

introduced laparoscopic radical prostatectomy to WA in 2004 and has trained a large number of consultants and fellows in this procedure. Professor Hart has also worked at Bethesda for almost ten years, working with Fertility Specialists of WA as the Medical Director. He is also a Professor of Reproductive Medicine, School of Women's and Infants Health, University of Western Australia. Professor Hart has an international profile in the field of infertility, he has published extensively in the field of infertility, and runs a fellowship program in infertility. We are looking forward to working with Dr Sofield and Professor Hart as they strive to provide that vital ongoing link between the hospital management and all of our accredited doctors.

As Board Chairman and Chief Executive Officer, we are constantly reminded that our Executive and Management Teams, all staff, and the Board of Directors bear the workload of responding to the challenges of operating a small, independent, private hospital in an environment of increasing customer demands, tighter funder contributions and increased regulation and standards. We thank them deeply for their continued commitment and hard work throughout this year. Our volunteers have again enhanced the lives of hundreds of patients and family members this year and deserve a special note of appreciation.

On a broader sense, in the past 12 months we have experienced challenges affecting all parts of the health care system; public and private hospitals, the community and primary care as well as the aged care sector. These challenges will certainly not go away and will require careful management – the Board will continue to examine how Bethesda fits into the bigger picture and exactly what role it plays as the future unfolds.

Dr Neale Fong
Board Chairman

Yasmin Naglazas
Chief Executive Officer

A summary of the work achieved throughout 2013/2014 against Bethesda's six strategic goals is as follows:

STRATEGIC GOAL 1:

We will remain true to our reason for being

In a comprehensive review in 2013-14, the future of Bethesda as a faith-based organisation was examined by the Board, with the following threshold questions being asked:

- What is the basis for Bethesda's Christian (faith-based) ethos/mission?
- Is it necessary for Bethesda's future for this to be maintained?
- What are the implications of maintaining this Christian ethos/mission?
- What does the relationship between Bethesda and the Churches of Christ (WA) mean for both entities?

The review acknowledged the restructuring and refocusing underway within the Churches of Christ (WA) and of their Constitution and Rules, and in many ways this assisted in answering some of the questions about the relationship between both organisations. The outcome of the review confirmed the importance of the historical relationship, but that each organisation was progressing with their business imperatives. The review did, however, reaffirm the strengthening relationship between Bethesda and local churches, Dalkeith Road and Subiaco Church of Christ.

Going forward, the Board resolved the continuing need for a strong faith-based values culture to be fostered amongst the Board and Executive Team so that our employees and volunteers undertake their work consistent with why Bethesda was established by Matron Beryl Hill 70 years ago; for patients to receive spiritual care as part of their overall healing. The recognition of Bethesda's founding principles remain an important part of the current day application of Christian and holistic principles to demonstrate Christ's message of hope, health and healing.

The review of the future of Bethesda as faith-based also concluded that any marketing and branding should clearly respect the Christian heritage of Bethesda.

During 2013-14, the Board resolved to report to the annual meeting on corporate social responsibility (CSR)



and Mission in coming years, which will contribute to strengthening the internal processes and demonstrate the linkages with our Christian heritage and achievement of the Objects of our Constitution.

Bethesda's Remembrance Foundation Day was conducted again this year, with the annual celebration marking the 'official' opening of the Hospital on the Claremont site in 1944. This year's celebrations took on even more significance, marking the 70th year of providing personalised care to the WA community. Claremont Mayor Mr Jock Barker was the guest presenter at the ceremony, sharing stories of Bethesda's history along with Dr Neale Fong, Bethesda Board Chairman, and two retired staff members who worked with the Hospital's founder, Matron Beryl Hill. Mavis Fricker and Joyce Brand were able to speak first-hand about working alongside the founding matron.

Several staff members were recognised for their length of service at this community event that attracted past and present staff from Bethesda, members of local Churches of Christ and friends from the surrounding community, all keen to share past stories and hear about the future plans for the Hospital.

The Remembrance Foundation Day remains a significant event in the annual Bethesda calendar and is a wonderful opportunity to both remember and celebrate Bethesda's beginnings.

The booklet entitled 'Our Beginnings' was revised and republished for this year's event, telling the story of how Bethesda began, including its original connection to the Churches of Christ (specifically the Subiaco Church of Christ). The story acknowledges the efforts of Matron Beryl Hill in achieving her vision to establish a Christian hospital in Perth, Western Australia where patients 'received spiritual healing as part of their treatment'.





Town of Claremont Mayor Jock Barker, addresses doctors, staff and the local community at Bethesda's Annual Remembrance

STRATEGIC GOAL 2:



We will provide patient care that is safe and of the highest quality, within a culture that truly values customer service

In enhancing the commitment to personalised care, Bethesda undertook initiatives during 2013-14 which focussed on further elevating the patient experience and strengthening the partnership with consumers and patients. Over the course of the year staff involved patients and their representatives in numerous projects including the development of new patient information handbooks, enhancement of infection prevention programs, and planning of new services. Bethesda continued to recognise that studies show there are significant improvements in health outcomes and patient experiences when hospitals form partnerships with consumers and include them in care planning.

Bethesda also appointed a consumer representative to the Organisational Quality and Safety Committee, Tony Addiscott, a non-executive director on the Health Consumers' Council (WA) which is an independent community-based organisation representing the consumers' voice in health policy, health planning, research and service delivery. Tony has a wealth of experience and his inquiring mind and challenging questions have gone a long way to keeping the Bethesda team focussed on improving the hospital experience for the patient.

The year saw the introduction of the 'Morning Tea with the Director of Nursing' initiative, designed to provide an opportunity for patients and their family members to provide feedback on their hospital stay before they were discharged. It was received with a high degree of enthusiasm and proved to be very useful in eliciting feedback which could be acted upon almost immediately by managers and staff.

As part of the investment in activities concerning the patient experience, Bethesda hosted a session with Joan Meadows, a Senior Director in Educational Services at The Advisory Board Company to speak to specifically speak on the topic: 'Elevating the Patient Experience'. Bethesda recently became a member of The Advisory Board Company, a global performance management firm which specialises in health care and higher education, facilitating a benchmarking opportunity with hospitals from around the world, ensuring that Bethesda has access to 'best in class' approaches to care outcomes. The collaboration with The Advisory Board Company goes a long way to reinforce Bethesda's commitment to delivering outstanding patient care, as well as keep senior nursing personnel at the forefront of professional development and research.

The annual review of patient/family experience in the palliative care unit (PCU) provided Bethesda with further useful information to further improve. The Family Evaluation of Palliative Care (FEPC) is a post-death survey designed to yield actionable information that reflects the quality of palliative care delivery from the perspective of family. It is used in numerous palliative care services in Australia. Bethesda's results were:

- 90% of family members reported that care needs such as bathing, dressing, changing linen etc were always taken care of as well as they should be;
- Of the patients whose family members stated they had pain (82%) 85% reported that their relative had *'just the right amount of medication'*;
- 87% of the relatives said they received information about the medicines used for pain;
- 95% reported that they had the right amount of emotional support pre death;
- 92% of families said they were confident or very confident of what to expect when their relative was dying;
- 97.5% rated the care as excellent or very good; and
- 100% of responders said they would recommend palliative care to others.

Bethesda's commitment to infection prevention and control during 2013-14 was once again illustrated through a number of programs. Systems and governance for the control of healthcare associated infections remained a priority for Bethesda. A number of departments engaged in awareness raising activities to promote the importance of achieving high levels of compliance in this area, including a rigorous hand hygiene program that is consistent with the national hand hygiene initiative. Audits continued to show the compliance of staff and doctors is well above the national average.

The Medical Advisory Committee endorsed the Hospital's policy on antimicrobial stewardship during the year and the multi disciplinary Antimicrobial Stewardship Committee was established. The committee's terms of reference are to provide a consultative forum to address antimicrobial stewardship matters, including monitoring the appropriateness of administration of antibiotics with a view to improving patient outcomes and reducing adverse consequences of antimicrobial use (including antimicrobial resistance, toxicity and unnecessary cost).

Infection surveillance remained a priority during the year with the principle objective of reducing healthcare associated infections. Bethesda continued to submit data to the WA Department of Health's Public Health Division, Health Infection Surveillance Unit (HISWA) for a range of indicators, seeking to benchmark and improve on the Hospital's current management protocols for:

- Surgical site infections;
- Methicillin resistant staphylococcus aureus (MRSA) – healthcare acquired infection;
- Staphylococcus aureus blood stream infection;
- Occupational blood and body fluid exposure;
- Hand hygiene; and
- Hospital clostridium difficile.

Further work was conducted throughout 2013-14 in response to the Australian Commission on Safety and Quality in HealthCare (ACSQHC) Safety & Quality Programs, namely the new National Healthcare Standards, including safe medication management, improving clinical (bedside) handover, aseptic

non-touch technique (ANTT) competency assessment and management of the deteriorating patient. A major initiative introduced during the year that focussed on the safety of the patient and identified areas for ongoing improvement was the sharps safety awareness campaign in the operating theatres to reduce blood and body fluid exposures. The ongoing work on these and other clinical initiatives further strengthens Bethesda's clinical governance program and contributes to providing a safe, risk-free environment for patients, staff and doctors.

Bethesda underwent the EQulP National Periodic Review during the year and achieved full compliance against the new National Healthcare Standards (a specific subset of these standards required for Periodic Review). The team of external surveyors were extremely complimentary after spending 2 days at Bethesda, noting that: *"Bethesda Hospital has a well-developed culture of quality supported by a quality management system linked to the risk framework. The Quality Improvement plan is detailed with measurable outcomes articulated. The Medical Advisory Committee (MAC) is a key player in the organisation, working intimately with the Executive to support safety and quality"*.

As part of the commitment to safe and quality care, Bethesda nursing staff continued to undertake pre-admission assessments, particularly as the number of patients undergoing more complex surgery (e.g. joint replacement and major urology) increased throughout the year. This initiative has demonstrated that patients are far better prepared for surgery, leading to improved care outcomes. Moreover, Bethesda's standard practice of post-operative follow up for day procedure patients (within 48 hours) has shown there are very high levels of patient satisfaction in terms of their pain, nausea and wound care management following discharge.

Increasingly, Bethesda is seeing patients and families who are from culturally and linguistically diverse (CALD) backgrounds and this year implemented a number of initiatives to ensure that care provided is accessible and responsive in this respect. Data is now collected more precisely on admission, identifying where language other than English is used by the patient/family. A comprehensive set of tools and resources has been set up on the Hospital intranet to assist staff to manage language and cultural diversity.



STRATEGIC GOAL 3:

We will achieve financial strength and long-term viability



Two important strategies continued to receive attention during the year:

- Responsible management of our financial, human and physical resources with a proactive approach to risk; and
- Accountable governance at all levels of the Hospital to ensure all relevant legislative requirements were met consistently.

In our ongoing quest to achieve financial strength and long-term viability as an Organisation, the ongoing strategic work by the Board focused not only on future programs and services that meet the healthcare needs of the community, but also on those that Bethesda is able to efficiently and viably operate. The principle of sound stewardship of resources with prudent risk management has underpinned all decision making on future care and service planning.

In 2013-14 the Finance and Audit Committee was once again ably chaired by the Deputy Chairman, Ric Leaver and the work of this Committee assisted the Board to fulfil its statutory and fiduciary duties relating to the financial management of Bethesda with respect to internal controls, accounting and reporting practices. This Committee is responsible for oversight of the budget and Organisational performance in detail, monitoring corporate financial risk, the nomination of the external auditor, reviewing declarations of the Chief Executive Officer on compliance with statutory responsibilities, reviewing the management of cash and other financial assets and debts and insurance matters.

The Board's governance structure and manual was reviewed during the year and further aligned with the Australian Institute of Company Directors (AICD) Principles and Guidelines for not-for-profit organisations. Along with this, the Board underwent a performance review (undertaken by an external consultant) which not only evaluated current director's performance, but confirmed the director skill set required for future strategic initiatives.

Bethesda remained committed to the promotion of strong business ethics and accountability in 2013-14 by demonstrating improvement to the quality and consistency of patient care, the creation of a structure for employees to report potential problems, the prevention of illegal and unethical conduct, and the development of procedures for prompt and thorough investigation of misconduct.



STRATEGIC GOAL 4:

We will establish and invest in partnerships that produce mutually beneficial outcomes

As part of the Western Australian private hospital system, Bethesda continued to experience solid relationships with other service providers in the health, community and hospital sector during 2013-14. Once again, the Board reaffirmed its commitment to partnering with organisations and groups for new, innovative and more responsive models of care delivery, with enthusiasm to collaborate with all our funders (e.g. government and private health insurance funds) to create added value to the programs we run and they fund.

The State Government remained a key partner of Bethesda's, with the Hospital providing palliative care services - both inpatient and in the newly established ambulatory program which has achieved year-on-year increases in activity, confirming that there is increasing demand in this area.

The strong focus on palliative care by the Board illustrates the Hospital's ongoing commitment to continue to align everything we do to our reason for being as highlighted in the story of Our Beginnings. The palliative care sector is one that Bethesda seeks to be committed to for the long-term and the Hospital has the desire to grow and improve the service model to meet future needs.

The Hospital's partnership with the Palliative Care Outcomes Collaboration (PCOC) continued throughout 2013-14, enabling Bethesda to use standardised and validated clinical assessment tools to benchmark and measure outcomes in palliative care within the Hospital's Palliative Care Unit. The contribution of Bethesda's de-identified data related to care outcomes, contributes to the nation-wide benchmarking initiative, designed to promote evidenced-based improvement of patient care.

Bethesda's partnership with the Cancer Council of Western Australia also continued throughout 2013-14, with a formal Memorandum of Understanding in place. There were 2 key programs that formed the basis of the partnership during the year a complimentary therapy program and a professional counselling service for patients on the Palliative Care Unit.

Bethesda continued to foster strong relations with doctors throughout the year, seeking further opportunities to meet the community's health care needs. Partnerships with our clinicians that resulted in safe and high quality care outcomes were further strengthened throughout the year with an active Medical Advisory Committee (MAC) that:



- Provided advice and assistance to the Chief Executive Officer in all aspects of clinical practice, safety and quality of care;
- Used its best endeavours to ensure that patient care is delivered at the highest possible level of quality and efficiency and in accordance with the Hospital By-Laws; and
- Promoted and participated in continuous quality improvement activities relating to clinical practice and in reviews that are required by Bethesda as part of its program of clinical risk management.

The work of the MAC demonstrated clear evidence of increasing patient safety through introduction of systems, processes, pathways and education for staff and doctors.

Bethesda's partnership with the Royal Australian College of General Practitioners (RACGP) continued throughout 2013-14 with another successful Quality Improvement and Continuing Professional Development Program (QI&CPD Program). Bethesda worked closely with the RACGP to ensure that general practitioners had access to professional development opportunities that improve patient care and ultimately benefit the Australian community. Bethesda maintained its status as an Accredited Activity Provider and hosted education on current topics in upper and lower limb orthopaedics, prostate cancer, palliative care and breast cancer surgery. The 2013-14 program at Bethesda, hosted by the Chief Executive Officer Yasmin Naglazas, had a focus on quality learning experiences with high calibre presenters, strongly evidence-based and often as part of a multi disciplinary team of health professionals.

The partnership between Bethesda and the Dalkeith Road (DR) Church of Christ (the closest Church of Christ community in Bethesda's locality) continued throughout 2013-14 and was strengthened with a formal contractual arrangement for the appointment of the Hospital chaplain. The partnership recognises the many historical links with DR Church of Christ and Bethesda with numerous members of the DR congregation having served on the board of Bethesda through to successfully shared arrangements over the years for staff and a youth pastor. Discussions have commenced regarding a joint venture initiative where both organisations will support a series of forums for the community, focussing on living well.

STRATEGIC GOAL 5:

We will be the hospital of choice for
doctors, staff and volunteers



During the year we continued our efforts to provide a supportive, enjoyable and professionally fulfilling work environment that strengthens doctors, staff and volunteer satisfaction throughout Bethesda.

Long serving staff were congratulated and presented with gifts and certificates during the year at the annual Remembrance Foundation Day. A special mention should go to Clinical Nurse Sonja Patterson and Patient Care Assistant Supervisor Anthony Dias who have served at Bethesda for 25 and 20 years respectively.

Other staff who reached milestones (10 years of service) were:

- Shane Alasi-Jones
- Amanda Bazely
- Lisa Carroll
- Julia Crawley
- Michael Du Plessis
- Angela Hall
- Jennifer Hart
- Susan Hillaby
- Janette McNamara
- Cushla Wann
- Daisy Wong

During the ceremony, Deborah Bell, Executive Manager Clinical and Support Services spoke about the long-serving staff, congratulating them for being responsible for Bethesda's greatest strength – offering a personalised care experience

which is underpinned by strong Organisational values and by our Christian heritage. She went on to add that the essence of Bethesda's culture is seeing the person rather than the disease and that this made a significant difference to the care that was provided. Her closing remarks epitomised the real value of dedicated staff:

"Patients will soon forget what someone did to them, but they will long remember what someone did for them. Every Bethesda staff member demonstrates a commitment to making each patient feel that they are the most important person who they will assist today – because, at that moment of interaction, they are".

Exceptional progress was made in the area of Occupational Health and Safety (OSH) during 2013-14 with two key achievements – a lost time injury rate (LTI) of zero for the year as well as the achievement of a Worksafe WA Platinum Award, the State's highest accolade for workplace health and safety. Bethesda is the only WA hospital to receive a Platinum Award from Worksafe WA in this area for the past six years. To achieve such an award, organisations have to demonstrate a rating of 90% or more in every element of the WorkSafe Plan in the areas of management commitment, planning, consultation, hazard management and training and supervision as well as an annual reduction in either the incidence rate or frequency rate of lost time injury. The award demonstrates Bethesda's commitment to creating a safe work environment, and it is an outstanding achievement for the OSH committee as well as our management and staff in being externally recognised for practices at the highest level.

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During 2013-14 Bethesda was once again involved in the Global Corporate Challenge, the workplace health and well being initiative aimed at changing the behaviour and improving the health of employees with some very pleasing results:

- 64% of participants reported a decrease in their stress levels at home and at work;
- 75% reported an increase in energy levels;
- 11% reported increases in work productivity; and
- 100% reported now having a better understanding of what it takes to lead a healthier lifestyle.

The 'Over 50s Project' continued through 2013-14 and included specific manual handling injury prevention sessions with the onsite physiotherapy practice, BodyLogic.

During 2013-14, Bethesda continued to experience levels of sick leave, staff turnover and agency use which rated very favourably with industry standards, indicating that the work environment is satisfying and professionally rewarding.

Bethesda signed up to the Corporate Champions Program during 2013-14, an Australian Government, Department of Employment initiative that supports employers who commit to moving towards best practice in the recruitment and retention of mature-age staff (aged 45 years and over). Bethesda has recognised the need to develop strategies to manage the recruitment and retention of a mature workforce, acknowledging that 30% of its workforce is aged 55 and over, compared to the 21.2% industry benchmark and 17.6% in the overall Australian workforce.

As a participant in the initiative, Bethesda has committed to review its workforce strategy, recruitment and retention practices with a view to implement 'positive age management', targeted occupational health and safety, career planning and training initiatives. A priority initiative for the nursing workforce at Bethesda will be about succession planning and knowledge transfer.

National Volunteer Week was celebrated at Bethesda in May in a ceremony with the presentation of gifts and certificates. The Board Chairman confirmed Bethesda's appreciation to our volunteer group who donate their time on a regular basis, providing vital assistance and support to the staff, patients and visitors to the Hospital, and mainly work in the main reception as a 'meet and greet' service, or in the Palliative Care Unit. They also hold regular raffles and cake stalls to raise additional funds for the Bethesda Foundation. One particular project that the volunteers were involved in during 2013-14 was the Bethesda Hospital Family and Friends Cookbook, raising funds for the purchase of comfort items for palliative care patients.



STRATEGIC GOAL 6:

We will be a 'learning organisation' that has the ability to maintain its relevance and thrive



Bethesda worked to strengthen its commitment to this strategic goal during 2013-14 by allocating resources and attention to:

- Establish high-calibre education programs and institute research activities that result in both improved care outcomes and make a contribution to the future health workforce in the community;
- Ensure that all learning and development activities are consistently of high quality and that Bethesda Hospital has a qualified and leading-edge workforce with the ability to respond to future healthcare challenges; and
- Foster research that is collaborative, targeted and relevant and be supported by external funding, donations and philanthropy.

The Hospital's comprehensive learning and development program was reviewed during the year to ensure compliance to the related National Safety and Quality Health Service Standards (NSQHS). The review also confirmed compliance with changes to the Western Australian Department of Health Operational Directives, policy statements that are approved by the Director-General of Health and are mandatory for Bethesda as part of its licence under the Hospital and Health Services Act 1927.

Additional learning modules for almost all categories of staff were required as part of the increasing regulation and standards but also consistent with Bethesda's strategic intentions.

There was a number of other clinical education initiatives implemented with great success throughout the year:

- Implementation of clinical competencies to comply with NSQHS Standard 3 Preventing and Controlling Hospital Acquired Infection, specifically an assessment protocol for accessing invasive devices and urinary catheterisation using aseptic non-touch technique (ANTT);
- Implementation of ANTT protocol for all clinical areas in the Hospital. All clinical staff completed

the theoretical component online and were assessed during their mandatory training competencies. Compliance with this will be regularly audited now that ANTT is the standard throughout the clinical areas;

- A program of learning related to recognising and managing the deteriorating patient; and
- All clinical practice standards at Bethesda have now been brought in line with the requirements of the NSQHS.

Learning modules for the Hotel Services staff have been expanded to include infection prevention and control (specifically a higher level of education related to multi-resistant organism management), patient identification, waste management and dealing with aggression and violence in the workplace.

Bethesda continued its commitment to the Graduate Diploma in Perioperative Nursing articulated with Notre Dame University as part of a public/private sector hospital network offering rotations for nursing students in the areas of anaesthetics, PACU (post anaesthesia care unit), urology, plastic surgery and general theatre suite management.

In another initiative aimed at building knowledge and skills, the Royal Australasian College of Physicians (RACP) and Bethesda continued to fund a Specialist Training Program position. The funds assisted in providing doctors with an expanded experience in an inpatient palliative care unit with this experience being an essential component in the development of high level skills and knowledge to enable the doctor to progress toward a Physician Medical Fellowship.

The Hospital's simulation laboratory was further expanded during 2013-14, enabling staff, undergraduate nurses and medical students to practice and develop their clinical skills. This area is used for training in clinical procedures such as urinary catheterisation, accessing ports, sub-cutaneous infusion device management, injections, resuscitation training, electrocardiogram reading and identification of arrhythmia conditions.



Hospital Management Committee

Deborah Bell	Executive Manager, Clinical & Support Services
Colin Chester	Chief Financial Officer
Luke Pasotti	Manager, Business Development and Strategic Communications
Sally Winfield	Clinical Nurse Manager, Surgical Services
Glenys Thomas	Clinical Nurse Manager, Palliative Care
Christine Phillips	Manager, Safety and Quality
Don Kelly	Engineer
Rohitha Siriwardena	Manager, Hotel Services
Marie Murphy	Manager, Learning and Development
Michelle Olins	Manager, Human Resources
Libby Oakes	Manager, Infection Prevention and Control
Lorica Storey	Manager, Administration
Melody Miles	Manager, Occupational Safety and Health



Celebrating
70 years

SPECIALISTS ACCREDITED TO PRACTICE AT BETHESDA HOSPITAL

Ear, Nose and Throat

Pedram Imani

ENT Surgeon
Imani Facial Plastic Surgery &
Cosmetic Specialist
Suites 3 + 4
40 St. Quentin Avenue
CLAREMONT, WA, 6010
9230 7300

Ian Wallace

ENT Surgeon
Cottesloe Cosmetic Centre
Unit 4/89 Forrest Street
COTTESLOE, WA, 6011
9384 5555

Gynaecologist

Panayiotis (Panos) Maouris

Gynaecologist
Suite 17 - Hollywood Medical Centre,
85 Monash Avenue
NEDLANDS, WA, 6009
9389 9188

Krishnan (Krish) Karthigasu

Gynaecologist
Hollywood Medical Centre
Suite 32 - 85 Monash Avenue
NEDLANDS, WA, 6009
9389 8900

Mini Zachariah

Gynaecologist
Fertility Specialists WA
Suite 43 - 85 Monash Avenue,
Hollywood Medical Centre
NEDLANDS, WA, 6009
9389 5000

Roger Perkins

Gynaecologist
Fertility Specialists WA
186 Cambridge Street
WEMBLEY, WA, 6014
9388 9099

John Love

Gynaecologist
Fertility Specialists WA
Perth O+G Clinic
Suite 209, SJOG Medical Centre
25 McCourt Street
SUBIACO, WA, 6008
9382 9435

Steven Harding

Gynaecologist
160A Cambridge Street
WEST LEEDERVILLE, WA, 6007
6380 1864

Roger Hart

Gynaecologist
Fertility Specialists WA
University Department of Obstetrics
and Gynaecology - KEMH
374 Bagot Road
SUBIACO, WA, 6008
9340 3031

Kah-Lim Tay

Gynaecologist
Glengarry Specialist Centre
Suite 6 - 64 Arnisdale Road
DUNCRAIG, WA, 6023
9246 2299

Robyn Leake

Gynaecologist
Hollywood Specialist Centre
Unit 33, 85 Monash Avenue
NEDLANDS, WA, 6009
9389 5065

Doreen Yeap

Gynaecologist
Fertility Specialists WA
Hollywood Specialist Centre
Suite 32 - 85 Monash Avenue
NEDLANDS, WA, 6009
9389 8900

Michael Aitken

Gynaecologist
Suite 209 SJOG Medical Centre
25 McCourt Street
SUBIACO, WA, 6008
9382 9435

Richard Murphy

Gynaecologist
7 Ellen Street
SUBIACO, WA, 6008
9200 6140

Tamara Hunter

Gynaecologist
Fertility Specialists WA
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9284 2333

Ana Perkovic

Gynaecologist
Fertility Specialists WA
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9284 2333

Wei-Ying (Wei) Chua

Gynaecologist
Fertility Services WA
Suite 31, Level 2, SJOG Wexford Medical
Centre, 3 Barry Marshall Drive
MURDOCH, WA, 6150
9332 1876

Erica Shellabear

Gynaecologist
Mounts Bay Gynaecology
Suite 50 - 146 Mounts Bay Road
PERTH, WA, 6000
9481 1581

Oral & Maxillofacial

Kim Bennet

Oral & Max Facial Surgeon
Suite 2 - 1 Walker Avenue
WEST PERTH, WA, 6005
9322 7363

Nathan Vujcich

Oral & Max Facial Surgeon
Suite 2, 1 Walker Avenue
WEST PERTH, WA, 6005
9322 7363

Franc Henze

Oral & Max Facial Surgeon
235 Wanneroo Road
BALCATTA, WA, 6021
9344 3907

Harris Greenberg

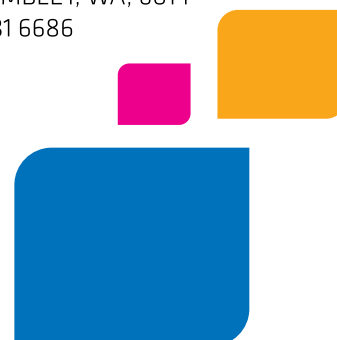
Oral & Max Facial Surgeon
70 Churchill Avenue
SUBIACO, WA, 6008
9371 8585

Evan Kakulas

Oral & Max Facial Surgeon
Suite 2 - 1 Walker Avenue
WEST PERTH, WA, 6005
9322 7363

Sophie Mougos

Oral & Max Facial Surgeon
Suite 11 - First Floor 178 Cambridge
Street
WEMBLEY, WA, 6014
9381 6686



Orthopaedics

Jens-Ulrich Buelow

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6005
9212 4200

Paul Khoo

Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9230 6333

Antony Liddell

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6005
9212 4200

Markus Kuster

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6008
9212 4200

Peter Hales

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6005
9212 4200

Colin Whitewood

Orthopaedic Surgeon
Hollywood Specialist Centre
Suite 3 - 85 Monash Avenue
NEDLANDS, WA, 6009
9389 3833

Gregory Hogan

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6005
9212 4200

Gregory Janes

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6005
9212 4200

Homan Zandi

Orthopaedic Surgeon
Hollywood Orthopaedic Group
Hollywood Medical Centre
Suite 3 - 85 Monash Avenue,
NEDLANDS, WA, 6009,
9389 3868

Giglietto (Gig) Pisano

Orthopaedic Surgeon
29 Anstruther Road
MANDURAH, WA, 6210
9535 9752

Peter Annear

Orthopaedic Surgeon
Perth Orthopaedic and Sports
Medicine Centre
31 Outram Street
WEST PERTH, WA, 6005
9212 4200

Benjamin Hewitt

Orthopaedic Surgeon
Perth Orthopaedic and Sports
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31 Outram Street
WEST PERTH, WA, 6005
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Mark Hurworth

Orthopaedic Surgeon
SJOG Medical Centre
310/100 Murdoch Drive
MURDOCH, WA, 6150
9366 1818

Omar Khorshid

Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9230 6333

Sven Goebel

Orthopaedic Surgeon
Perth Shoulder Clinic
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9340 6355

Li-On Lam

Orthopaedic Surgeon
Southern Cross Orthopaedic Group
170 Cambridge Street
WEST LEEDERVILLE, WA, 6007
9200 2270

Johan Mostert

Orthopaedic Surgeon
Southern Cross Orthopaedic Group
170 Cambridge Street
WEST LEEDERVILLE, WA, 6007
9200 2270

Brendan Ricciardo

Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9230 6333

Allan Wang

Orthopaedic Surgeon
Murdoch Orthopaedics Clinic
Murdoch Medical Centre
100 Murdoch Drive
MURDOCH, WA, 6150
9366 1577

Angus Keogh

Orthopaedic Surgeon
Western Orthopaedic Clinic
Suite 213 - 25 McCourt Street
SUBIACO, WA, 6008
9489 8784

Toby Leys

Orthopaedic Surgeon
Coastal Orthopaedic Group
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CLAREMONT, WA, 6010
9230 6333

Jonathan Spencer

Orthopaedic Surgeon
Hollywood Orthopaedic Group
Hollywood Medical Centre
Suite 3 - 85 Monash Avenue
NEDLANDS, WA, 6009
9389 3855

Matthew Scaddan

Orthopaedic Surgeon
Coastal Orthopaedic Group
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9230 6333

Matthew Lawson-Smith

Orthopaedic Surgeon
Redimed
1 Frederick Street
BELMONT, WA, 6014
9230 0900

Aaron Tay

Orthopaedic Surgeon
Hollywood Orthopaedic Group
Hollywood Medical Centre
Suite 3 - 85 Monash Avenue
NEDLANDS, WA, 6009
9389 3866

Michael Ledger

Orthopaedic Surgeon
Hollywood Orthopaedic Group
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NEDLANDS, WA, 6009
9389 3811

Grant Booth

Orthopaedic Surgeon
Perth Shoulder Clinic
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9340 6355



Pain Management

Stephanie Davies

Pain Management
Arthritis Foundation
17 Memnos Street
SHENTON PARK, WA, 6008
0412 933 419

John Salmon

Pain Management
Unit 2 - 89 Forrest Street
COTTESLOE, WA, 6011
9284 6005

Plastic Surgery

Christopher Allen

Plastic Surgeon
St John of God Health Care Centre
Suite 315 - 25 McCourt Street
SUBIACO, WA, 6008
9382 4811

Samuel (Sam) Cunneen

Plastic Surgeon
7 Richardson Street
WEST PERTH, WA, 6005
9322 6282

Robert Fitzpatrick

Plastic Surgeon
Perth Surgicentre
Suite 16 - 38 Meadowvale Avenue
SOUTH PERTH, WA, 6151
9474 2991

David Gillett

Plastic Surgeon
Suite 1 - 136 Railway Street
COTTESLOE, WA, 6011
9284 4966

Matthew Hansen

Plastic Surgeon
7 Richardson Street
WEST PERTH, WA, 6005
9321 2612

Mark Lee

Plastic Surgeon
Suite 317, 25 McCourt Street
SUBIACO, WA, 6008
9382 3340

Mark Hanikeri

Plastic Surgeon
St John of God Medical Centre
Suite 215, 25 McCourt Street
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9380 0311

Craig (Brenton) Smith

Plastic Surgeon
17 Colin Street
WEST PERTH, WA, 6005
9321 4420

Alister Turner

Plastic Surgeon
35 Colin Street
WEST PERTH, WA, 6005
9321 8507

Robert (Bruce) Allbrook

Plastic Surgeon
17 Richardson Street
WEST PERTH, WA, 6005
9321 9590

Lewis Blennerhassett

Plastic Surgeon
Subiaco Plastic Surgery
69 Thomas Street
SUBIACO, WA, 6008
9381 6977

Guy Watts

Plastic Surgeon
Suite 1 - 136 Railway Street
COTTESLOE, WA, 6011
9284 4966

Wysun Wong

Plastic Surgeon
Royal Perth Hospital
Wellington Street
PERTH, WA, 6000

Paul Quinn

Plastic Surgeon
Quinn Plastic Surgery
44 Churchill Avenue
SUBIACO, WA, 6008
9388 8886

Palliative Care Specialists

Keiron Bradley

Palliative Care Specialist
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9340 6311

Michael Thompson

Palliative Care Specialist
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9340 6311

Kevin Yuen

Palliative Care Specialist
Bethesda Hospital, 25 Queenslea Drive
CLAREMONT, WA, 6010
9340 6311

Paula Moffat

Palliative Care Specialist
Bethesda Hospital, 25 Queenslea Drive
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9340 6311

General Surgery

Wen Chan Yeow

Surgeon
SJOG Subiaco Clinic + SJOG Murdoch
Medical Centres
Suite 305 - 25 McCourt Street
Suite 64 - 100 Murdoch Drive
SUBIACO + MURDOCH, WA
S: 9382 9462 + M: 9366 1884

Farah Abdulaziz

Surgeon
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9386 5814

Richard Martin

Surgeon
The Mount Medical Centre
Suite 44 - 146 Mounts Bay Road
PERTH, WA, 6000

Peter Willsher

Surgeon
The Mount Medical Centre
Suite 41, 146 Mounts Bay Road
PERTH, WA, 6000
9481 4522

Mohan Jayasundera

Surgeon
St. John of God Medical Centre
Suite 27 - 100 Murdoch Drive
MURDOCH, WA, 6150
9391 1116

Susan (Sue) Taylor

Surgeon
Circle of Care
Suites 1+ 2 - 95 Monash Avenue
NEDLANDS, WA, 6009
6424 8596



Urology

Sunny Lee

Urological Surgeon
Antony Street Specialist Centre
6 - 8 Antony Street
PALMYRA, WA, 6157
6430 8128

Andrew Tan

Urological Surgeon
Mount Medical Centre
Suite 51 - 146 Mounts Bay Road
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9322 2435

David Sofield

Urological Surgeon
2 Antony Street
PALMYRA, WA, 6157
9339 1932

Melvyn Kuan

Urological Surgeon
2 Antony Street
PALMYRA, WA, 6157
9339 8893

Tanya Ha

Urological Surgeon
Murdoch Urology
Suite 43, Level 2,
Wexford Medical Centre,
3 Barry Marshall Parade
MURDOCH, WA, 6150
9313 8830

Vascular Surgery

Faraz Shakibaie

Vascular Surgeon
SJOG Wexford Medical Centre,
Suite 27, Level 1,
3 Barry Marshall Pde
MURDOCH, WA, 6150
9310 2300

Gregory (Chui) Then

Vascular Surgeon
Vascular Perth
Mandurah Specialist Centre,
30 Minilya Parkway
GREENFIELDS, WA, 6210
9535 7261; 0432 241 187

Peter Bray

Vascular Surgeon
Vascular Solutions
Suite 39 - 85 Monash Avenue
NEDLANDS, WA, 6009
9386 4377 or 0421 757 646

Stefan Ponosh

Vascular Surgeon
Vascular Solutions
Suite 39 - 85 Monash Avenue
NEDLANDS, WA, 6009
9386 6200
(shared rooms with Peter Bray)

CONSULTING SPECIALISTS ACCREDITED TO PRACTICE AT BETHESDA HOSPITAL

Cardiologist

Rafeeq Samie

Cardiologist
Hearts West - Murdoch
Suite 59 - 100 Murdoch Drive
MURDOCH, WA, 6150
9391 1234

Jenny Deague

Cardiologist
Joonalup Health Campus
Shenton Avenue
JOONDALUP, WA, 6027
9400 9020

David Playford

Cardiologist
Suite 46, Mount Medical Centre
PERTH, WA, 6000
9485 0945

Dermatologist

Christopher Clay

Dermatologist
Karrinyup Dermatology
5 Cheddar Place
KARRINYUP, WA, 6018
9245 3376

Endocrinology

David Hurley

Endocrinology
Kirkman House, 10 Murray Street
PERTH, WA, 6000
9224 1477

Timothy Welborn

Endocrinology
Welborn Medical Services
Unit 2 - 55 Hampden Road
NEDLANDS, WA, 6009
9389 8414

Dermatology

Tony Morgan

General Medicine
Cardiovascular Services
Suite 60 - 85 Monash Avenue
NEDLANDS, WA, 6009
1300 887 997

Haematology

Julian Cooney

Haematologist
Western Diagnostics
74 McCoy Street
MYAREE, WA, 6154
9317 0999

Andrew McQuillan

Haematologist
Hollywood Medical Clinic
Suite 52 - 85 Monash Avenue
NEDLANDS, WA, 6009
9386 1811

Ramdas Tampi

Haematologist
Clinipath Pathology
647 Murray Street
WEST PERTH, WA, 6005
9476 5209

Infectious Diseases

Miles Beaman

Infectious Diseases/Microbiologist
Western Diagnostics
74 McCoy Street
MYAREE, WA, 6154
9317 0999

Clayton Colledge

Infectious Diseases/Microbiologist
QEII Medical Centre
Hospital Avenue
NEDLANDS, WA, 6009
6383 4549

Duncan McLellan

Infectious Diseases/Microbiologist
Western Diagnostics
74 McCoy Street
MYAREE, WA, 6154
9317 0999

Smathi Chong

Infectious Diseases/Microbiologist
Clinipath Pathology
310 Selby Street North
OSBORNE PARK, WA, 6017
9371 4200

Michael Watson

Infectious Diseases/Microbiologist
Clinipath Pathology
310 Selby Street North
OSBORNE PARK, WA, 6017
9371 4200

Neurology

William (Bill) Carroll

Neurologist
Subiaco Clinic
Suite 314 - 25 McCourt Street
SUBIACO, WA, 6008
9381 7958

Psychiatry

Roger Paterson

Psychiatrist
Hollywood Specialist Centre
Suite 37 - 95 Monash Avenue
NEDLANDS, WA, 6009
9389 5155

Mathew Samuel

Psychiatrist
Hollywood Medical Centre
85 Monash Ave
NEDLANDS, WA, 6009
6382 0880

Respiratory Physician

Peter Bremner

Respiratory Physician
St John of God Health Care
Suite 323 - 25 McCourt Street
SUBIACO, WA, 6008
9381 2899

John (Jack) Philpott

Respiratory Physician
Sleep WA: Perth Sleep Disorders Centre
Suite 38 - 85 Monash Avenue
NEDLANDS, WA, 6009
9386 7244

Rheumatology

Patrick Cheah

Rheumatologist
Suite 12, 19 - 21 Outram Street
WEST PERTH, WA, 6005
9321 3079





We can do so much more...

The work of the Bethesda Foundation is vital. It is most rewarding to see the difference that the additional funding through donations can make to the lives of patients and their families. The Bethesda Foundation adds value to our health service, funding equipment, medical research and staff education that wouldn't otherwise be achievable. A primary focus for fundraising is the Hospital's Palliative Care Unit, where new equipment and items that have a direct effect on patient comfort and amenity have been purchased.

The aim of the Bethesda Foundation is to:

- provide resources to initiate innovative and exceptional clinical and palliative care practices;
- provide resources for equipment identified as an area of need to ensure the quality and comfort of our patients;
- support research and education to foster innovative thinking on current and future health care issues;
- support Christian mission projects locally and throughout Australia; and
- provide an opportunity for the local community to support the mission and service of Bethesda Hospital.

Your support will ensure that we can continue to make a difference. There is so much more we can do to help the community receive better health care.

Please give generously to the Bethesda Foundation.

BETHESDA FOUNDATION

Bethesda Hospital

25 Queenslea Drive

Claremont WA 6010

www.bethesda.asn.au and click on 'Bethesda Foundation'

All enquiries to Jo Braga, Executive PA on (08) 9340 6396 or email jbraga@bethesda.asn.au



Bethesda
health care

25 Queenslea Drive,
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